



**User Manual** FWR7302/FWR8302/FWR9302

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## **About This User Guide**

Thank you for choosing device wireless router with VoIP. This product will allow you to make ATA call using your broadband connection, and provides Wi-Fi router function. This manual provides basic information on how to install and connect FWR7302/FWR8302/FWR9302 wireless router with VoIP to the Internet. It also includes features and functions of wireless router with VoIP components, and how to use it correctly.Before you can connect FWR7302/FWR8302/FWR9302 to the Internet and use it, you must have a high-speed broadband connection installed. A high-speed connection includes environments such as DSL, cable modem, and a leased line. FWR7302/FWR8302/FWR9302 wireless router

with VoIP is a stand-alone device, which requires no PC to make Internet calls. This product guarantees clear and reliable voice quality on Internet, which is fully compatible with SIP

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#### This guide contains the following chapters:

- Chapter 1: Product description
- Chapter 2: Configuring Basic Settings
- Chapter 3: Web Interface Management
- Chapter 4: Managing device
- Chapter 5: Troubleshooting Guide

## **Contacting FlyingVoice**

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### **Purpose**

The documents are intended to instruct and assist personnel in the operation, installation and maintenance of the FlyingVoice equipment and ancillary devices. It is recommended that all personnel engaged in such activities be properly trained. FlyingVoice disclaims all liability whatsoever, implied or express, for any risk of damage, loss or reduction in system performance arising directly or indirectly out of the failure of the customer, or anyone acting on the customer's behalf, to abide by the instructions, system parameters, or recommendations made in this document.

### **Cross references**

References to external publications are shown in italics. Other cross references, emphasized in blue text in electronic versions, are active links to the references.

This document is divided into numbered chapters that are divided into sections. Sections are not numbered, but are individually named at the top of each page, and are listed in the table of contents.

### **Feedback**

We appreciate feedback from the users of our documents. This includes feedback on the structure, content, accuracy, or completeness of our documents. Send feedback to <a href="mailto:support@flyingvoice.com">support@flyingvoice.com</a>.

## **Declaration of Conformity**

### Part 15 FCC Rules

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference, and
- This device must accept any interference received, including interference that may cause undesired operation.

### **Class B Digital Device or Peripheral**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment can generate, use and radiate radio frequency energy. If not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference does not occur in a particular installation.



#### Note

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interferences by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

About this user guide
Consult the dealer or an experienced radio/TV technician for help.

## **Warnings and Notes**

The following describes how warnings and notes are used in this document and in all documents of the FlyingVoice document set.

## **Warnings**

Warnings precede instructions that contain potentially hazardous situations. Warnings are used to alert the reader to possible hazards that could cause loss of life or physical injury. A warning has the following format:



#### Warning

Warning text and consequence for not following the instructions in the warning.

## **Notes**

A note means that there is a possibility of an undesirable situation or provides additional information to help the reader understand a topic or concept. A note has the following format:



#### **Notes**

Notes text and consequence for not following the instructions in the Notes.

About this user guide

## **Chapter 1: Product Description**

### This chapter covers:

- FWR7302/FWR8302/FWR9302
- LED Indicators and Interfaces
- Hardware Installation
- Voice Prompt

## FWR7302/FWR8302/FWR9302

Table 1 Features at-a-glance

Port/Model	FWR7302	FWR8302	FWR9302
picture			
WAN	1	1	1
LAN	4	4	4
FXS	2	2	2
USB	1	0	1
LTE	Yes	No	No
SFP	1	1	1
Speed limit NAT	Yes	Yes	yes
Ethernet	5* RJ45	5* RJ45	5* RJ45
interface	10/100M/1000M	10/100M/1000M	10/100M/1000M
Fax		T.30, T.38 Fax	
WiFi	2.4G 2T2R (300Mbps)	2.4G 2T2R(300Mbps)	2.4G 2T2R
	5G 2T2R (867Mbps)		(300Mbps)
			5G 2T2R (867Mbps)
Voice Code	G.711 (A-law, U-law), (	G.729A/B, G.723, G.722 (	Wide band)
Management	Voice menu, Web Mar SNMP	nagement, Provision:TFTI	P/HTTP/HTTPS, TR069,
VLAN		Support	

## **LED Indicators and Interfaces**

Table 2 LED Indicators



	R		

LED	Status	Explanation
	on Green	System is powereded on
Power	off	System is powered off
	on Green	System run normally
System	Blinking Green	System trouble
	off	System is powered off
	on Green	SFP module is connected
SFP	off	SFP module has no connection.
	on Green	Network is connected (physical connection established), no data transmission
WAN	Blinking Green	There is data being transmitted
	off	System is powered off or the network port is not connected to the network device.
	on Green	Network is connected (physical connection established), no data transmission
LAN	Blinking Green	There is data being transmitted
	off	System is powered off or the network port is not connected to the network device.
	on Green	Wireless access point is ready.
2.4G	Blinking Green	2.4g is connected, and there is data transmitted
	off	2.4g wifi off or system is powered off
	on Green	Wireless access point is ready.
5G	Blinking Green	5g is connected, and there is data transmitted
	off	5g wifi off or system is powered off
E)(O(4, O)	on Green	Registered successfully,but no data transfer
FXS(1-2)	Blinking Green	There is data being transmitted or fxs port is registering
	off	Power is off or registered failed

#### FWR8302



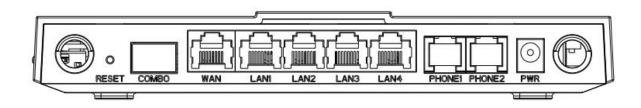
LED	Status	Explanation		
	on Green	System is powereded on		
Power	off	System is powered off		
	on Green	System run normally		
System	Blinking Green	System trouble		
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	on Green	SFP module is connected		
SFP	off	SFP module has no connection.		
	on Green	Network is connected (physical connection established), no data transmission		
WAN	Blinking Green	There is data being transmitted		
	off	System is powered off or the network port is not connected to the network device.		
LAN	on Green	Network is connected (physical connection established), no data transmission		
	Blinking Green	There is data being transmitted		
	off	System is powered off or the network port is not connected to the network device.		
	on Green	Wireless access point is ready.		
2.4G	Blinking Green	2.4g is connected,and there is data transmitted		
	off	2.4g wifi off or system is powered off		
	on Green	Registered successfully, but no data transfer		
FXS(1-2)	Blinking Green	There is data being transmitted or fxs port is registering		
	off	Power is off or registered failed		



LED	Status	Explanation
	on Green	System is powereded on
Power	off	System is powered off

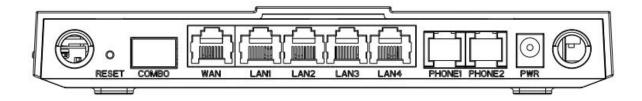
	on Green	Successful registration of sim card, but no data
LTE		transfer
	Blinking Green	There is data being transmitted or sim card is
	- <u></u>	registering
	off	There is no sim card or sim card registered failed
	on Green	SFP module is connected
SFP	off	SFP module has no connection.
	on Green	Network is connected (physical connection
		established), no data transmission
WAN	Blinking Green	There is data being transmitted
	off	System is powered off or the network port is not
		connected to the network device.
	on Green	Network is connected (physical connection
		established), no data transmission
LAN(1-4)	Blinking Green	There is data being transmitted
	off	System is powered off or the network port is not
		connected to the network device.
	on Green	Wireless access point is ready.
2.4G	Blinking Green	2.4g is connected, and there is data transmitted
	off	2.4g wifi off or system is powered off
	on Green	Wireless access point is ready.
5G	Blinking Green	5g is connected, and there is data transmitted
	off	5g wifi off or system is powered off
	on Green	Registered successfully, but no data transfer
FXS(1-2)	Blinking Green	There is data being transmitted or fxs port is
		registering
	off	Power is off or registered failed

### Table 3 Interfaces

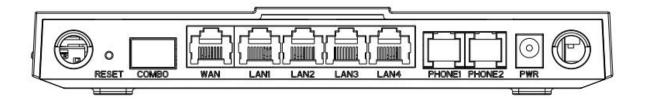


Interface	Description
POWER	Connector for a power adapter
Phone1/2	ATA Analog phone connector
WAN	Connector for accessing the Internet
LAN 1/2/3/4	Connectors for local networked devices
COMBO	Connect the optical module

RESET	Restore the factory settings button, press and hold the device after 5s to
	restore the factory settings



Interface	Description
POWER	Connector for a power adapter
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RESET	Restore the factory settings button, press and hold the device after 5s to
	restore the factory settings

### **Hardware Installation**

Before configuring your router, please see the procedure below for instructions on connecting the device in your network.

#### **Procedure 1 Configuring the Router**

- 1. Connect analog phone to ATA Port with an RJ11 cable.
- 2. Connect the WAN port to the Interne your network's modem/switch/router/ADSL
- 3. equipment using an Ethernet cable.
- 4. Connect one end of the power cord to the power port of the device. Connect the other end to the wall outlet.
- 5. Check the Power, WAN, and LAN LED to confirm network connectivity.



#### Warning

Please do not attempt to use unsupported power adapters and do not remove power during configuring or updating the device. Using other power adapters



#### Warning

Changes or modifications not expressly approved by the party responsible for compliance can void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency cause harmful interference to radio communications. However, there is no energy and, if not installed and used in accordance with the instructions, may guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which

the receiver is connected

## **Voice Prompt**

The devices may be configured by navigating the unit's voice menu. By using your phone and dialing a sequence of commands, the device may be configured for operation. Each device configuration section may be accessed by entering a certain operation code, as shown below.

Table 4 Voice Menu Setting Options

Operation	Menu Setting Options	
code	Menu Navigation	
	Pick up phone and press "****" to start IVR	
	<ol><li>Choose "1", and The router reports the current WAN port connection type</li></ol>	
	<ol> <li>Prompt "Please enter password", user needs to input password and press "#" key, if user wants to configuration WAN port connection type.</li> </ol>	
1(1)	The password in IVR is same as web management interface login, the user may use phone keypad to enter password directly	
WAN Port	For example: WEB login password is "admin", so the password in IVR	
Connectio	is "admin". The user may "23646" to access and then configure the	
n Type	WAN connection port. The unit reports "Operation Successful" if the password is correct.	
	4. Prompt "Please enter password", user needs to input password and	
	press "#" key if user wants to configuration WAN port connection	
	type.	
	5. Choose the new WAN port connection type (1) DHCP or (2) Static	
	The unit reports "Operation Successful" if the changes are successful.	

	Pick up phone and press "****" to start IVR
(2)	2. Choose "2", and The router reports current WAN Port IP Address
	3. Input the new WAN port IP address and press "#" key:
	4. Use "*" to replace ".", for exampleuser can input 192*168*20*168 to
WAN Port IP Address	set the new IP address 192.168.20.168
Addices	5. Press # key to indicate that you have finished
	6. Report "operation successful" if user operation is ok.
	7. To quit, enter "**".
	1. Pick up phone and press "****" to start IVR
	2. Choose "3", and router reports current WAN port subnet mask
	3. Input a new WAN port subnet mask and press # key:
(3)	4. Use "*" to replace ".", user can input 255*255*255*0 to set the
WAN Port Subnet Mask	new WAN port subnet mask 255.255.25.0
	5. Press "#" key to indicate that you have finished
	6. Report "operation successful" if user operation is ok.
	7. To quit, enter "**".
	1. Pick up phone and press "****" to start IVR
(4) Gateway	2. Choose "4", and the router reports current gateway
	3. Input the new gateway and press "#" key:
	4. Use "*" to replace ".", user can input 192*168*20*1 to set the new
	gateway 192.168.20.1.
	5. Press "#" key to indicate that you have finished.
	6. Report "operation successful" if user operation is ok.
	7. To quit, press "**".

	Pick up phone and press "****" to start IVR
	1. There up priorite and press to start ivit
	2. Choose "5", and the router reports current DNS
(5)	3. Input the new DNS and press # key:
DNS	4. Use "*" to replace ".", user can input 192*168*20*1 to set the new
	gateway 192.168.20.1.
	5. Press "#" key to indicate that you have finished.
2	1. Pick up phone and press "****" to start IVR
phone port	2. Select "2", then the device will continue to broadcast prompts the user to
configuration	select current phone number; 2. registration server address; 3.
	registration port; 4. call forwarding configuration, 5. DNS configuration;
	3. Continue pressing "1" and the unit will continue to broadcast the phone
	number of the current phone port. The device will then broadcast "1.
	Phone number" again.
	1. Pick up phone and press "****" to start IVR
	2. Choose "3", and the router reports "Factory Reset"
3	3. Prompt "Please enter password", the method of inputting password is the
Factory	same as operation 1.
Reset	4. If you want to quit, press "*".
	5. Prompt "operation successful" if password is right and then the router
	Pick up phone and press "****" to start IVR
	2. Choose "4", and the router reports "Reboot"
4	3. Prompt "Please enter password", the method of inputting password is same
Reboot	as operation 1.
	4. the router reboots if password is right and operation

1. Pick up phone and press "****" to start IVR
2. Choose "5", and the router reports "WAN Port Login"
<ol><li>Prompt "Please enter password", the method of inputting password is same as operation 1.</li></ol>
4. If user wants to quit, press "*".
5. Pick up phone and press "****" to start IVR
6. Choose "6", and the router reports "WEB Access Port"
7. Prompt "Please enter password", the method of inputting password is same as operation 1.
8. Report "operation successful" if user operation is ok.
9. Report the current WEB Access Port
1. Pick up phone and press "****" to start IVR
2. Choose "7" and the router reports the current Firmware version



#### Note

- 1. While using Voice menu, press \* (star) to return to main menu.
- 2. If any changes made in the IP assignment mode, the router must be rebooted in order for the settings to take effect.
- 3. While entering an IP address or subnet mask, use "\*" (star) to enter "." (Dot) and use "#" (hash) key to finish entering IP address or subnet mask:
- 4. For example, to enter the IP address 192.168.20.159 by keypad, press these keys: 192\*168\*20\*159, use the #(hash) key to indicate that you have finished entering the IP address.
- 5. Use the # (hash) key to indicate that you have finish entering the IP address or subnet mask
- 6. While assigning an IP address in Static IP mode, setting the IP address, subnet mask and default gateway is required to complete the configuration. If in DHCP mode, please make sure that a DHCP server is available in your existing broadband connection to which WAN port of FWR8102 is connected.
- The default LAN port IP address of router is 192.168.1.1 and this address should not be assigned to the WAN port IP address of router in the same network segment of LAN port.
- 8. The password can be entered using phone keypad, the mapping table between number and letters as follows:

```
To input: D, E, F, d, e, f -- press '3'
```

To input: M, N, O, m, n, o -- press '6'

To input: P, Q, R, S, p, q, r, s -- press '7'

To input: T, U, V, t, u, v -- press '8'

To input: W, X, Y, Z, w, x, y, z -- press '9'

To input all other characters in the administrator password----press '0',

# **Chapter 2 Configuring Basic Settings**

#### This chapter covers:

- Two-Level Management
- Web Management Interface
- Configuring
- Making a Call

## **Two-Level Management**

This section explains how to setup a password for an administrator or user and how to adjust basic and advanced settings.

FWR7302 supports two-level management:

- (1) administrator and user. For administrator mode operation, please type "admin/admin" on Username/Password and click Login button to begin configuration.
- (2) user mode operation, please type "user/user" on Username/Password and click Login button to begin configuration.

### **Web Management Interface**

The devices feature a web browser-based interface that may be used to configure and manage the device. See below for information

### Logging in from the LAN port

Ensure your PC is connected to the router's LAN port correctly.



#### **Note**

You may either set up your PC to get an IP dynamically from the router or set up the IP address of the PC to be the same subnet as the default IP address of router is 192.168.1.1. For detailed information, see Chapter 5: Troubleshooting Guide.

Open a web browser on your PC and type "http://192.168.1.1". The following window appears that prompts for Username and Password.



For administrator mode operation, please type admin/admin on Username/Password and click Login to begin configuration. For user mode operation, please type user/user on Username/Password and click Login to begin configuration.



#### Note

If you are unable to access the web configuration, please see Chapter 5: Troubleshooting Guide for more information.

The web management interface automatically logs out the user after 5 minutes of inactivity.

### Logging in from the WAN port

Ensure your PC is connected to the router's WAN port correctly.

Obtain the IP addresses of WAN port using Voice prompt or by logging into the device web management interface via a LAN port and navigating to Network > WAN.

Open a web browser on your PC and type http://<IP address of WAN port>. The following login page will be opened to enter username and password.



For administrator mode operation, type admin/admin on Username/Password and click Login to begin configuration. For user mode operation, type user/user on Username/Password and click Login to begin configuration.



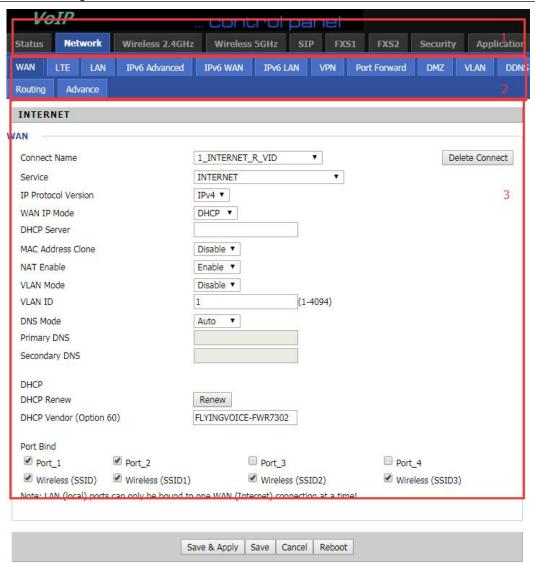
#### Note

If you fail to access to the web configuration, see Chapter 6: Troubleshooting Guide for more information.

The web management interface automatically logs out the user after 5 minutes of inactivity.

## **Web Management Interface Details**

Table 5 Web management interface



Field Name	Descrip
Top Navigation bar	Click an option in Top Navigation bar (area marked as "1"). Multiple
	options in the Sub-navigation bar are displayed
Sub-navigation bar	Click the Sub-navigation bar to choose a configuration page (area marked
Parameter	This area displays the current parameters for configuration (e.g. area
configuration	marked as "3")

Save & Apply	After changing the parameters need to click this button to save&apply, modify the parameters immediately take effect.
Save	Any time changes are made click "Save" to confirm and save the changes.  On click of "Save" button, a red message will be displayed as shown below to notify a reboot.
Reboot	Reboot the device to ensure that the modification parameters take effect
Cancel	To cancel the changes.

## **Setting the Time Zone**

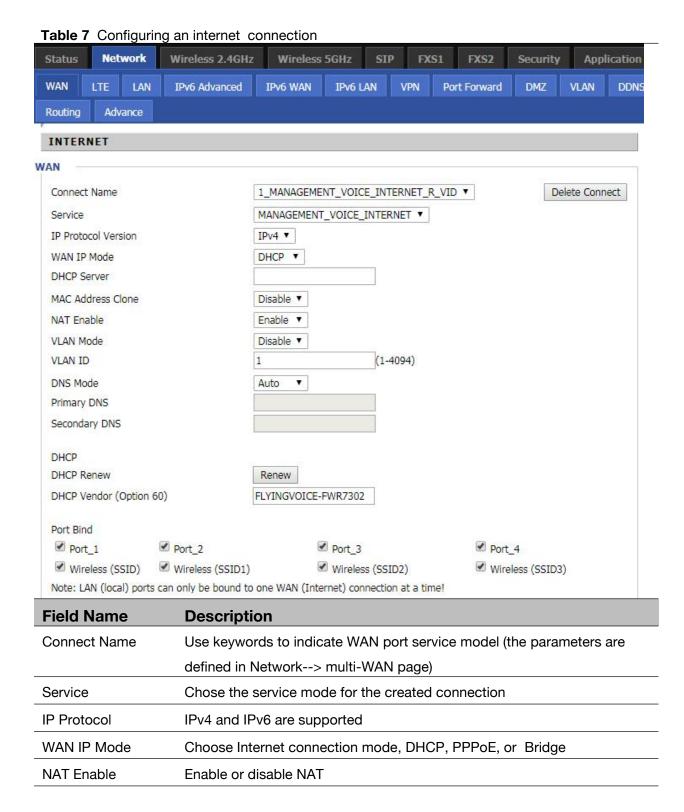
 Table 6
 Setting time zone



Field Name	Description
NTP Enable	Enable NTP (Network Time Protocol) to automatically retrieve
	time and date settings for the device
Current Time	When NTP Enable is set to "Disable", manually configure the
	time
Sync with host	Press Sync with host button to synchronize the host PC
	date, time and time zone
Primary NTP Server	Primary and secondary NTP server address for clock
Secondary NTP Server	synchronization. A valid NTP server must be reachable for full
NTP Synchronization (1-	The synchronization period with NTP (1-1440 minutes), default is

### **Configuring an Internet Connection**

From the Network > WAN page, WAN connections may be inserted or deleted. For more information on Internet Connection setting, see Table 10below.



VLAN ID	Note  Multiple WAN connections may be created with the same
DNS Mode	Select DNS mode, options are Auto and Manual: When DNS mode is Auto, the device under LAN port will
	automatically obtains the preferred DNS and alternate DNS.
	When DNS mode is Manual, the user should manually configure the
	preferred DNS and alternate DNS
Primary DNS	Enter the preferred DNS address
Secondary DNS	Enter the secondary DNS address
DHCP	(Displayed when WAN IP Mode is set to DHCP)
DHCP Renew	Refresh the DHCP IP
DHCP Vendor	Specify the DHCP Vendor field Display the vendor and product name
(Option60)	

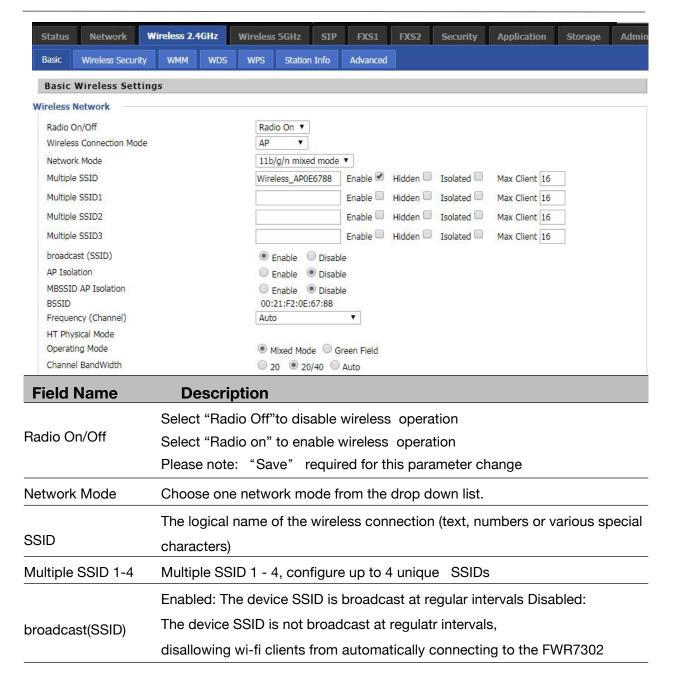
## **Setting up Wireless Connections**

To set up the wireless connection, please perform the following steps.

### **Enable Wireless and Setting SSID**

Open Wireless > Basic webpage as shown below:

**Table 8** Wireless > Basic web page (user view)



	Enabled: Devices connected to the router are isolated from one another on
AP Isolation	virtual networks
	Disabled: Devices connected to the router are visible on the network to each
	Enabled: Devices connected to the router via one of the Multiple SSIDs are
MBSSID AP Isolation	isolated from one another on virtual networks
	Disabled: Devices connected to the router via one of the Multiple SSIDs are
	visible on the network to each other
BSSID	Basic Service Set Identifier - AP MAC Address Listing
Frquency (Channel)	Select the channel of operation for the device from the drop-down list
HT Physical Mode	
	Mixed Mode: Packet preamble (only) is transmitted in a format compatible
Operating Mode	with legacy 802.11a/g (for 802.11a/g receivers).
	Green Field: High throughput packet preambles do not contain legacy
	formatting (802.11n only network)
Channel Bandwidth	20: the device operates with a 20 MHz channel size 20/40: the device
	operates with a 40 MHz channel size

# **Encryption**

Open Wireless/Wireless Security webpage to configure custom security parameters.

Table 9 Wireless Security web page



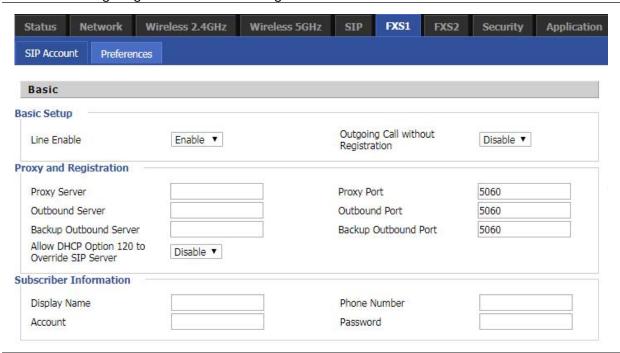
# **Configuring Session Initiation Protocol (SIP)**

### **SIP Accounts**

The device have 2 FXS ports to make SIP (Session Initiation Protocol) calls. Before registering, the device user should have a SIP account configured by the system administrator or provider. See the section below for more information.

# **Configuring SIP via the Web Management Interface**

Table 10 Configuring SIP the Web Management Interface



#### **Procedure**

- Open the FXS1/SIP Account webpage, as illustrated above.
- 2. Fill the SIP Server address and SIP Server port number (from administrator or provider) into Proxy Server Name and into Proxy Port parameters.
- 3. Fill account details received from your administrator into Display Name, Phone Number and Account details.
- 4. Type the password received from your administrator into the Password parameter.
- 5. Press Save button in the bottom of the webpage to save changes.



#### Note

Upon the following dialogue:

Please REBOOT to make the changes effective!

Please press Reboot button to make changes effective.

# **Viewing the Registration Status**

Table 11 Registration status

Status Network Wireless 2.4GHz Wireless 5GHz SIP FXS1 FXS2 Security

Basic LAN Host Syslog

Product Information

#### **Product Information**

 Product Name
 FWR7302

 Internet (WAN) MAC Address
 00:21:F2:0E:67:89

 PC (LAN) MAC Address
 00:21:F2:0E:67:88

 Hardware Version
 V3.2

 Loader Version
 V3.36(May 11 2017 15:15:06)

 Firmware Version
 V3.20(201710271628)

 Serial Number
 FLY79169000194

Application

### LTE Status

SIM Status No SIM

IMEI Code

Hardware Model

Software Version

Signal Strength

Service Provider

### **Procedure**

To view the SIP account status of device, open the Status webpage and view the value of registration status.

# Making a Call

# Calling phone or extension numbers

To make a phone or extension number call:

- Both ATA and the other VoIP device (i.e., another ATA or other SIP products) must have public IP addresses, or
- Both ATA and the other VoIP device (i.e., another ATA or other SIP products) are on the same
   LAN using private or public IP addresses, or
- Both ATA and the other VoIP device (i.e., another ATA or other SIP products) can be connected through a router using a public or private IP addresses.

To make a call, first pick up the analog phone or turn on the speakerphone on the analog phone, input the IP address directly, end with #.

# **Direct IP calls**

Direct IP calling allows two phones, that is, an ATA with an analog phone and another VoIP Device, to talk to each other without a SIP proxy. VoIP calls can be made between two phones if:

- Both ATA and the other VoIP device (i.e., another ATA or other SIP products) have public IP addresses, or
- Both ATA and the other VoIP device (i.e., another ATA or other SIP products) are on the same
   LAN using private or public IP addresses.
- Both ATA and the other VoIP device (i.e., another ATA or other SIP products) can be connected through a router using public or private IP addresses.

To make a direct IP call, first pick up the analog phone or turn on the speakerphone on the analog phone, Input the IP address directly, with the end "#".

# **Call Hold**

While in conversation, pressing the "\*77" to put the remote end on hold, then you will hear the dial tone and the remote party will hear hold tone at the same time.

Pressing the "\*77" again to release the previously hold state and resume the bi-directional media.

# **Blind Transfer**

Assume that call party A and party B are in conversation. Party A wants to Blind Transfer B to C: Party A dials "\*78" to get a dial tone, then dials party C's number, and then press immediately key # (or wait for 4 seconds) to dial out. A can hang up.

# **Attended Transfer**

Assume that call party A and B are in a conversation. A wants to Attend Transfer B to C:

Party A dials "\*77" to hold the party B, when hear the dial tone, A dials C's number, then party A and party C are in conversation.

Party A dials "\*78" to transfer to C, then B and C now in conversation.

If the transfer is not completed successfully, then A and B are in conversation again.

# Conference

Assume that call party A and B are in a conversation. A wants to add C to the conference:

Party A dials "\*77" to hold the party B, when hear the dial tone, A dial C's number, then party A and party C are in conversation.

Party A dials "\*88" to add C, then A and B, for conference.

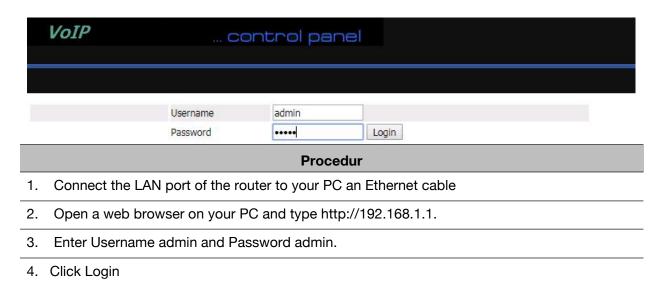
# **Chapter 3: Web Interface**

This chapter guides users to execute advanced (full) configuration through admin mode operation. This chapter covers:

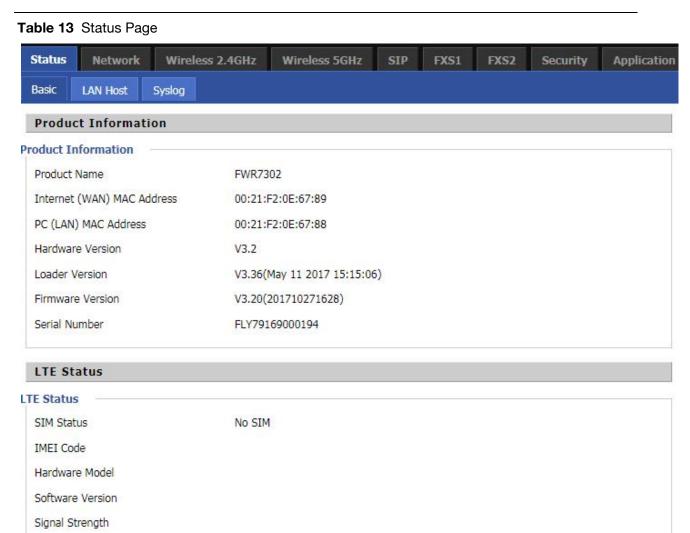
- Login
- Status
- Network and Security
- Wireless
- SIP
- FXS1
- FXS2
- Security
- Application
- Administration
- Management
- System Log
- Logout
- Reboot

# Login

### Table 12 Login details



# **Status**



Service Provider

Connection Status Disconnected

Frequency

Earfcn

Data Rate Up 0 kbit/s Down 0 kbit/s

Send/Received 0.000 KB / 0.000 KB

#### **SIP Account Status**

#### SIP Account Status

 FXS 1 SIP Account Status
 Registered 1100

 Primary Server
 192.168.10.88

 Backup Server
 192.168.10.88

 FXS 2 SIP Account Status
 Registered 1111

 Primary Server
 192.168.10.88

 Backup Server
 192.168.10.88

#### **FXS Port Status**

#### **FXS Port Status**

FXS 1 Hook State On

FXS 1 Port Status Idle

FXS 2 Hook State On

FXS 2 Port Status Idle

#### **Network Status**

### Active WAN Interface

Connection Type DHCP

IP Address 192.168.10.124 Renew

Link-local IPv6 Address

 Subnet Mask
 255.255.255.0

 Default Gateway
 192.168.10.1

 Primary DNS
 192.168.10.1

 Secondary DNS
 192.168.18.1

IPv6 PD Prefix

IPv6 Domain Name

IPv6 Primary DNS

IPv6 Secondary DNS

WAN Port Status 100Mbps Full

WAN Down Speed 212B/s WAN Up Speed 628B/s 1 TR069\_VOICE\_INTERNET Vlan Status

Connection Type DHCP

 MAC Address
 00:21:F2:0E:67:89

 IP Address
 192.168.10.124

 Subnet Mask
 255.255.255.0

 Default Gateway
 192.168.10.1

 Primary DNS
 192.168.10.1

 Secondary DNS
 192.168.18.1

**VPN Status** 

VPN Type Disable

Initial Service IP Virtual IP Address

**LAN Port Status** 

 IP Address
 192.168.1.1

 Subnet Mask
 255.255.255.0

 LAN1
 Link Down

 LAN2
 1000Mbps Full

 LAN3
 Link Down

 LAN4
 Link Down

Wireless Info

Wireless 2.4GHz

Radio On/Off On

Network Mode 11b/g/n mixed mode

Current Channel 4

Channel Bandwidth 40MHz

Wireless 5GHz

Radio On/Off On

Network Mode 11vht AC/AN/A

Current Channel 36
Channel Bandwidth 40MHz

Wireless\_AP0E6788 (2.4GHz)

BSSID 00:21:F2:0E:67:88

Number of Device 0

BSSID	00:21:F2:0E:67:8C	
BSSID	00:21:F2:0E:07:8C	
Number of Device	0	
System Status		
System Status vstem Status Current Time	2017-11-02 14:06:38	

### **Description**

This webpage shows the status information about the Product, Network, and System including Product Information, SIP Account Status, FXS Port Status, Network Status. Wireless Info and

# **Network and Security**

You can configure the WAN port, LAN port, DDNS, Multi WAN, DMZ, Port Forward and other parameters in this section of the web management interface.

## WAN

This page allows you to set WAN configuration with different modes. Use the Connection Type drop down list to choose one WAN mode and then the corresponding page will be displayed.

# Static IP

This configuration may be utilized when a user receives a fixed public IP address or a public subnet, namely multiple public IP addresses from the Internet providers. In most cases, a Cable service provider will offer a fixed public IP, while a DSL service provider will offer a public subnet. If you have a public subnet, you can assign an IP address to the WAN interface.

#### **Table** 14 Internet

Static	
IP Address	192.168.10.173
Subnet Mask	255.255.255.0
Default Gateway	192.168.10.1
DNS Mode	Manual ▼
Primary DNS	192.168.10.1
Secondary DNS	192.168.18.1

Field Name	Descripti
IP Address	The IP address of Internet port
Subnet Mask	The subnet mask of Internet port
Default Gateway	The default gateway of Internet port
DNS Mode	Select DNS mode, options are Auto and Manual:  1. When DNS mode is Auto, the device under LAN port will automatically obtain the preferred DNS and alternate DNS.
	When DNS mode is Manual, the user manually configures the preferred DNS and alternate DNS information
Primary DNS Address	The primary DNS of Internet port

Secondary DNS Address

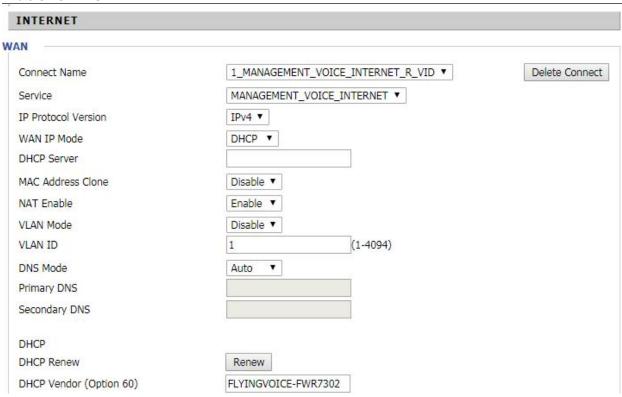
The secondary DNS of Internet port

# **DHCP**

The Router has a built-in DHCP server that assigns private IP address to each local client.

The DHCP feature allows to the router to obtain an IP address automatically from a DHCP server. In this case, it is not necessary to assign an IP address to the client manually.

Table 15 DHCP



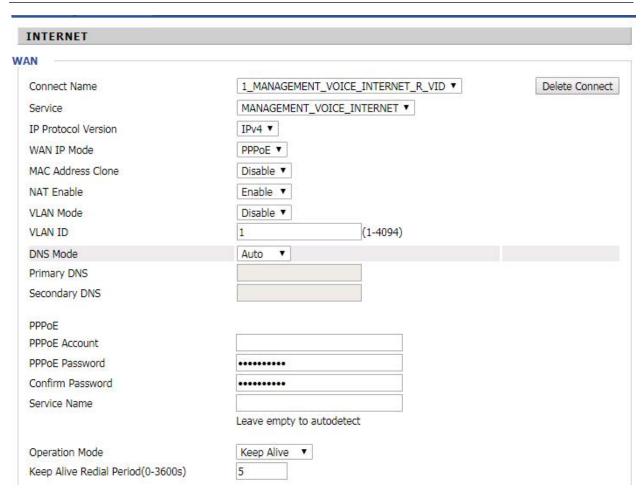
Description
Select DNS mode, options are Auto and Manual:
When DNS mode is Auto, the device under LAN port will automatically obtain the preferred DNS and alternate DNS.
When DNS mode is Manual, the user should manually configure the
preferred DNS and alternate DNS
Primary DNS of Internet port.
Secondary DNS of Internet port.
Refresh the DHCP IP address
Specify the DHCP Vendor field. Display the vendor and product

## **PPPoE**

PPPoE stands for Point-to-Point Protocol over Ethernet. It relies on two widely accepted standards: PPP and Ethernet. It connects users through an Ethernet to the Internet with a common broadband medium, such as a single DSL line, wireless device or cable modem. All the users over the Ethernet can share a common connection.

PPPoE is used for most of DSL modem users. All local users can share one PPPoE connection for accessing the Internet. Your service provider will provide you information about user name, password, and authentication mode.

Table 16 PPPoE



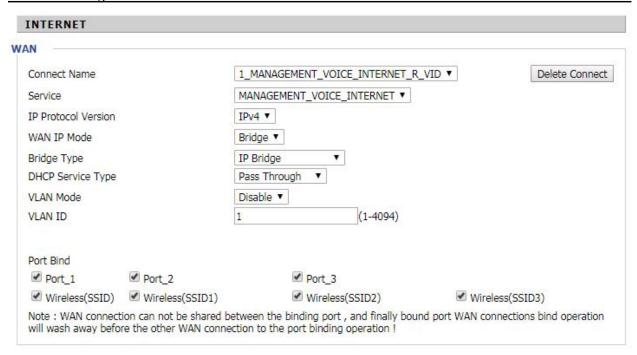
Field Name	Descripti
PPPoE Account	Enter a valid user name provided by the ISP
PPPoE Password	Enter a valid password provided by the ISP. The password can contain
	special characters and allowed special characters are \$, +, *, #, @ and ! For
	example, the password can be entered as #net123@IT!\$+*.

Confirm Password	Enter your PPPoE password again
Service Name	Enter a service name for PPPoE authentication.
	If it is left emply, the service name is auto detected.
Operation Mode	Select the mode of operation, options are Keep Alive, On Demand and Manual:
	When the mode is Keep Alive, the user sets the 'keep alive redial period' values range from 0 to 3600s, the default setting is 5 minutes;
	When the mode is On Demand, the user sets the 'on demand idle time' value in the range of 0-60 minutes, the default setting is 5 minutes;
	Operation Mode On Demand Idle Time(0-60m)  5
Keep Alive Redial	Set the interval to send Keep Alive messaging
PPPoE Account	Assign a valid user name provided by the ISP

# **Bridge Mode**

Bridge Mode under Multi WAN is different with traditional bridge setting. Bridge mode employs no IP addressing and the device operates as a bridge between the WAN port and the LAN port. Route Connection has to be built to give IP address to local service on device.

Table 17 Bridge Mode



Field Name	Descripti
Bridge Type	
IP Bridge	Allow all Ethernet packets to pass. PC can connect to upper network
PPPoE Bridge	Only Allow PPPoE packets pass. PC needs PPPoE dial-up software.
Hardware IP Bridge	Packets pass through hardware switch with wired speed. Does not support
	wireless port binding
DHCP Service Type	
Pass Through	DHCP packets can be forwarded between WAN and LAN, DHCP server in
	gateway will not allocate IP to clients of LAN port.
DHCP Snooping	When gateway forwards DHCP packets form LAN to WAN it will add
	option82 to DHCP packet, and it will remove option82 when forwarding

	DHCP packet from the WAN interface to the LAN interface. Local DHCP
	service will not allocate IP to clients of LAN port.
Local Service	Gateway will not forward DHCP packets between LAN and WAN, it also blocks DHCP packets from the WAN port. Clients connected to the LAN port can get IP from DHCP server run in gateway.
VLAN Mode	
Disable	The WAN interface is untagged. LAN is untagged.
Enable	The WAN interface is tagged. LAN is untagged.
Trunk	Only valid in bridge mode. All ports, including WAN and LAN, belong to this VLAN Id and all ports are tagged with this VLAN id. Tagged packets can pass through WAN and LAN.
VLAN ID	Set the VLAN ID.
	Note  Multiple WAN connections may be created with the same VLAN ID
802.1p	Set the priority of VLAN, Options are 0~7.

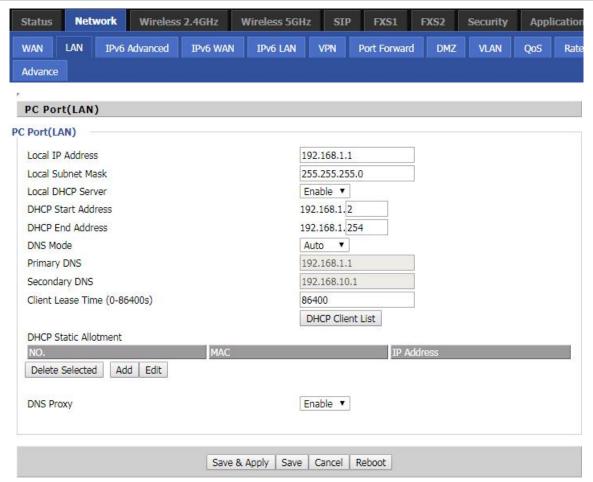
# LAN

### **LAN Port**

NAT translates the packets from public IP address to local IP address to forward packets to the proper

destination.

Table 18 LAN port



Field Name	Description
IP Address	Enter the IP address of the router on the local area network. All the IP
	addresses of the computers which are in the router's LAN must be in
	the same network segment with this address, and the default gateway
	of the computers must be this IP address. (The default is 192.168.1.1).
Local Subnet Mask	Enter the subnet mask to determine the size of the network (default is
	255.255.255.0/24).
Local DHCP Server	Enable/Disable Local DHCP Server.

DHCP Start Address	Enter a valid IP address as a starting IP address of the DHCP server, and if the router's LAN IP address is 192.168.1.1, starting IP address can be 192.168.1.2 or greater, but should be less than the ending IP address.
DHCP End Address	Enter a valid IP address as an end IP address of the DHCP server.
DNS Mode	Select DNS mode, options are Auto and Manual:
	When DNS mode is Auto, the device under LAN port will automatically
	obtains the preferred DNS and alternate DNS.
	When DNS mode is Manual, the user should manually configure the
	preferred DNS and alternate DNS.
Primary DNS	Enter the preferred DNS address.
Secondary DNS	Enter the secondary DNS address.
Client Lease Time	This option defines how long the address will be assigned to the computer
	within the network. In that period, the server does not assign the IP
	address to the other computer.
DNS Proxy	Enable or disable; If enabled, the device will forward the DNS request of
	LAN-side network to the WAN side network.

# **DHCP Server**

The router has a built-in DHCP server that assigns private IP address to each local client.

DHCP stands for Dynamic Host Configuration Protocol. The router, by factory default acts a DHCP server for your network so it automatically dispatches related IP settings to any local user configured as a DHCP client. It is highly recommended that you leave the router enabled as a DHCP server if you do not have a DHCP server for your network.

Table 19 DHCP server settings



Field Name	Description
Local DHCP Server	Enable/Disable DHCP server.
DHCP Start Address	Enter a value of the IP address pool for the DHCP server to start with
	when issuing IP addresses.
DHCP End Address	Enter a value of the IP address pool for the DHCP server to end with when
	issuing IP addresses.
DNS Mode	If DNS information is to be received from a network server, set this
	parameter to Auto. If DNS information is to be configured manually, set
	this parameter to Manual.

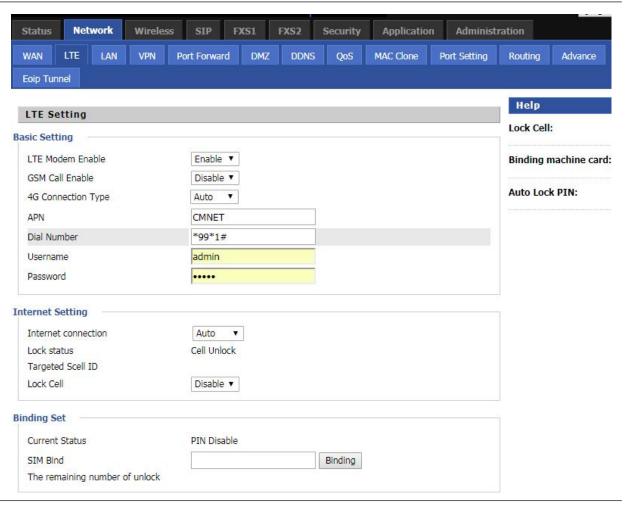
Table 20 DHCP server, DNS and Client Lease Time



Field Name	Description
	Specify the Primary DNS address provided by your ISP. If your ISP does
Primary DNS	not provide it, the router will automatically apply default DNS Server IP
	address: 202.96.134.33 to this field.
	Specify the Secondary DNS address provided by your ISP. If your ISP does
Secondary DNS	not provide this address, the router will automatically apply default
	Secondary DNS Server IP of 202.96.128.86 to this field.
	If both the Primary IP and Secondary IP Address fields are left empty, the
	router will assign its own IP address to local users as a DNS proxy server
	and maintain a DNS cache.
Client Lease Time	It allows you to set the leased time for the specified PC.

# **LTE**

### Table 21 LTE

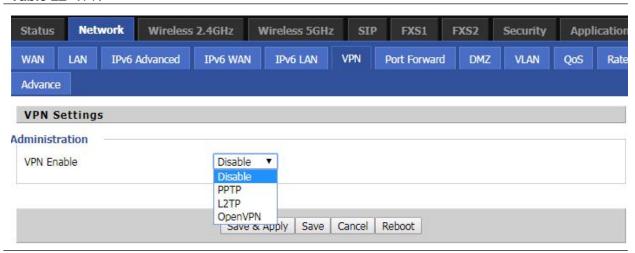


Field Name	Description
Basic Setting	
LTE Modem Enable	Enable the LTE Modem
GSM Call Enable	Enable the GSM Cal
4G Connection Type	Choose the 4G connection method, Auto or Manual
APN	The APN default to CMNET
Dail Number	
Username	Enter the username
Password	Enter the Password
Internet Setting	
Internet connection	Choose the internet connection in Auto/4G only/3G only/
Lock status	Check the lock status of the cell
Targeted Sell ID	Here is Targeted Sell ID
Lock Cell	Enable or Disable lock cell
Binding Set	
Current Status	Check the status of the current PIN here
SIM Bind	Fill in the phone number and Bind the SIM Card

# **VPN**

The router supports VPN connections with PPTP-based VPN servers.

Table 22 VPN

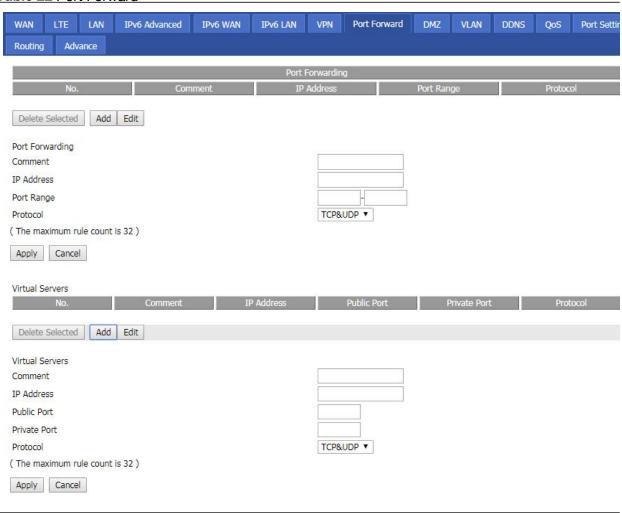


#### Chapter 3 Web Interface

Field Name	Description
VPN Enable	Enable/Disable VPN. If the VPN is enabled, user can select PPTP and L2TP
	mode VPN.
Initial Service IP	Enter VPN server IP address.
User Name	Enter authentication username.
Password	Enter authentication password.

# **Port Forward**

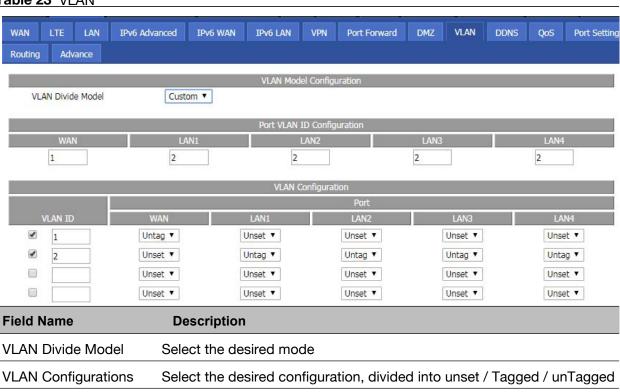
### Table 22 Port Forward



Field Name	Description
Comment	Sets the name of a port mapping rule or comment
IP Address	The IP address of devices under the LAN port
Port Range	Set the port range for the devices under the LAN port. (1-65535)
Protocol	You can select TCP, UDP, TCP & UDP three cases
Apply/Cancel	After finish configurations, click apply, the number will be generated under NO.
	List; click Cancel to if you do not want to make the changes
Comment	To set up a virtual server notes
IP Address	Virtual server IP address
Public Port	Public port of virtual server
Private Port	Private port of virtual servers ports
Protocol	You can select from TCP, UDP, and TCP&UDP
Apply/Cancel	After finish configurations, click apply, the number will be generated under NO.
	List; click Cancel to if you do not want to make the changes

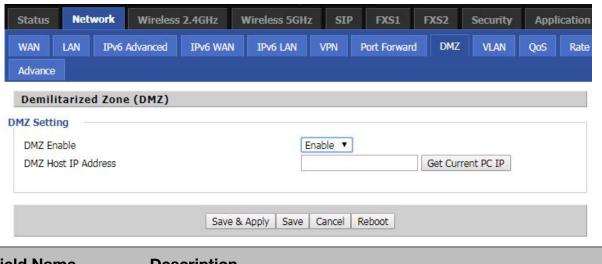
# **VLAN**

Table 23 VLAN



### **DMZ**

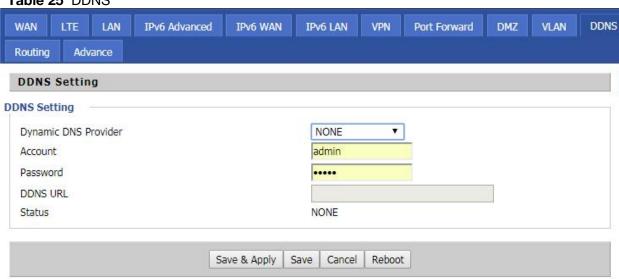
### Table 24 DMZ



Field Name	Description
DMZ Enable	Enable/Disable DMZ.
DMZ Host IP Address	Enter the private IP address of the DMZ host.

# **DDNS**

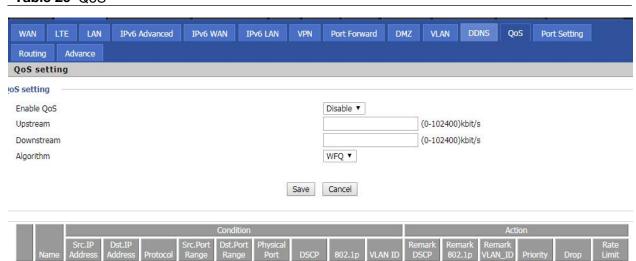
#### Table 25 DDNS



Chapter 3 Web Interface	
Field Name	Description
Dynamic DNS	Enable DDNS and select the DDNS service provider
Account	Fill in the DDNS service account
Password	Fill in the DDNS service account password
DDNS URL	Fill in the DDNS domain name or IP address
Status	Check if DDNS is successfully upgraded

# QoS

### Table 26 QoS



Field Name	Description
QoS Enable	Enable/Disable QoS function
Upstream	Set the upstream bandwidth
Downstream	Set the downstream bandwidth
Delete Selected	In NO., Check the items you want to delete, click the Delete option
Add	Click Add to add a new parameter

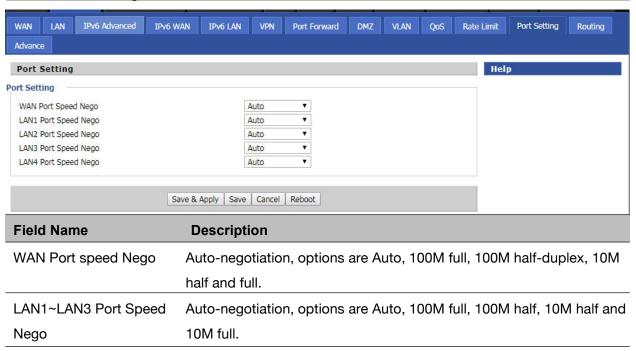


### Note

From system release 4.2 or later, the QoS bandwidth can be configured for Upstream and Downstream

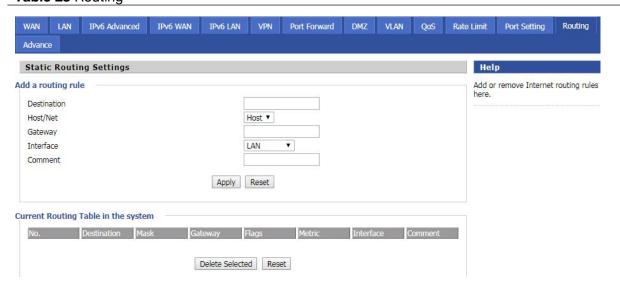
# **Port Setting**

### Table 27 Port setting



# **Routing**

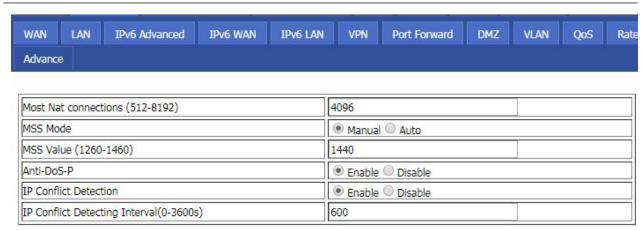
### Table 28 Routing



Field Name	Description
Destination	Destination address
Host/Net	Both Host and Net selection
Gateway	Gateway IP address
Interface	LAN/WAN/Custom three options, and add the corresponding address

## **Advance**

### Table 29 Advance

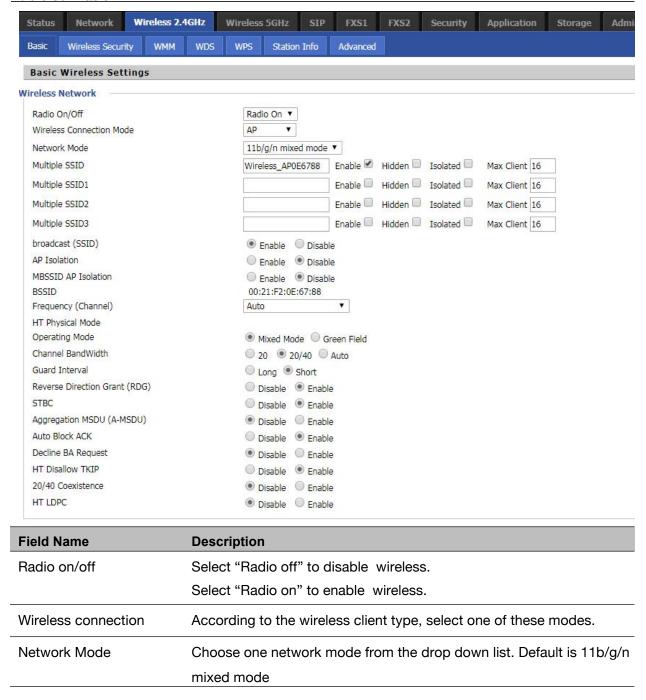


Field Name	Description
Most Nat connections	The largest value which the FWR7302 can provide
Mss Mode	Choose Mss Mode from Manual and Auto
Mss Value	Set the value of TCP
AntiDos-p	You can choose to enable or prohibit
IP conflict detection	Select enable if enabled, phone IP conflict will have tips or prohibit
IP conflict Detecting Interval	Detect IP address conflicts of the time interval

# Wireless 2.4G

### **Basic**

#### Table 30 Basic

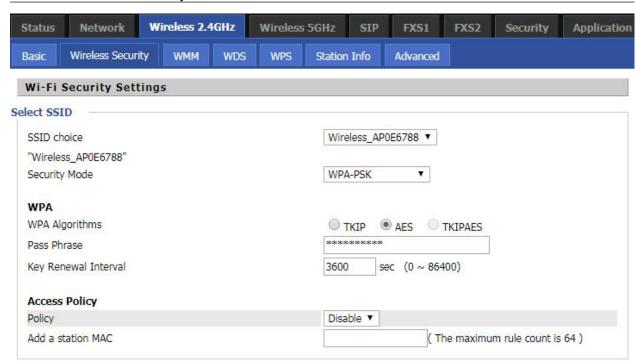


	11b/g/n mixed mode 11b only 11g only 11b/g/n mixed mode 11n only(2.4G)
SSID	It is the basic identity of wireless LAN. SSID can be any alphanumeric or
	a combination of special characters. It will appear in the wireless
	network access list.
Multiple SSID1~SSID3	The device supports 4 SSIDs.
Hidden	After the item is checked, the SSID is no longer displayed in the search
	for the Wi-Fi wireless network connection list
Broadcast(SSID)	After initial State opening, the device broadcasts the SSID of the router
	to wireless network
AP Isolation	If AP isolation is enabled, the clients of the AP cannot access each
MBSSID AP Isolation	AP isolation among the devices which are not belong to this AP and
	along to, when the option is enabled, the devices which do not belong
	to this AP cannot access the devices which are within the AP
BSSID	A group of wireless stations and a WLAN access point (AP) consists of a
	basic access device (BSS), each computer in the BSS must be
	configured with the same BSSID, that is, the wireless AP logo
Frequency (Channel)	You can select Auto Select and channel 1/2/3/4/5/6/7/8/9/10/11.
HT Physical Mode	Mixed Mode: In this mode, the previous wireless card can recognize
Operating	and connect to the Pre-N AP, but the throughput will be affected
Mode	Green Field: high throughput can be achieved, but it will affect
	backward compatibility, and security of the system
Channel Bandwidth	Select channel bandwidth, default is 20 MHz and 20/40 MHz.
Guard Interval	The default is automatic, in order to achieve good BER performance,
	you must set the appropriate guard interval
	Enabled: Devices on the WLAN are able to transmit to each other
Reverse Dirction Grant	without requiring an additional contention-based request to transfer (i.e.
(RDG)	devices are able to transmit to another device on the network during
	TXOP)
	Disabled: Devices on the WLAN must make a request for transmit when
STBC	Space-time Block Code

	Enabled: Multiple copies of signals are transmitted to increase the
	chance of successful delivery
Aggregation MSDU (A-	Enabled: Allows the device to aggregate multiple Ethernet frames into a
MSDU)	single 802.11n, thereby improving the ratio of frame data to frame
	overhead
	Enabled: Multiple frames are acknowledged together using a single
Auto Block Ack	Block Acknowledgement frame.
	Disabled: Auto block acknowledgement is not used by the device -
	use this configuration when low throughput/connectivity issues are
	experienced by mobile devices
Decline BA Request	Enabled: Disallow block acknowledgement requests from devices
	Disabled: Allow block acknowledgement requests from devices
	Enabled: Disallow the use of Temporal Key Integrity Protocol for
HT Disallow TKIP	connected devices
	Disabled: Allow the use of Temporal Key Integrity Protocol for
	connected devices
HT LDPC	Enabled: Enable Low-Density Parity Check mechanism for increasing
	chance of successful delivery in challenging wireless environments
	Disabled: Disable Low-Density Parity Check mechanism

# **Wireless Security**

Table 31 Wireless security

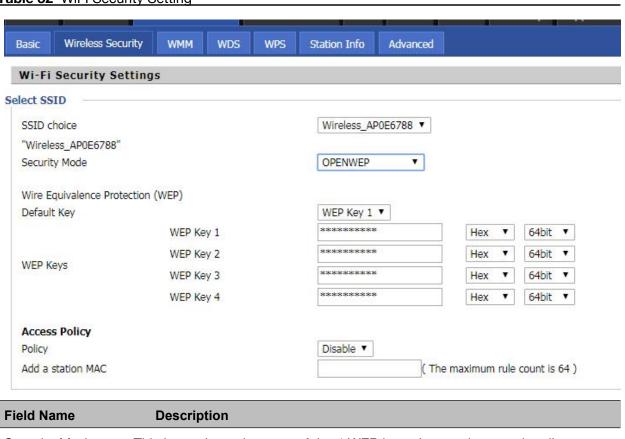


Field Name	Description
SSID Choice	Choose one SSID from SSID, Multiple SSID1, Multiple SSID2 and Multiple
	Select an appropriate encryption mode to improve the security and privacy of
Security Mode	your wireless data packets. Each encryption mode will bring out different web
·	page and ask you to offer additional configuration.

User can configure the corresponding parameters. Here are some common encryption methods:

**OPENWEP:** A handshake way of WEP encryption, encryption via the WEP key:

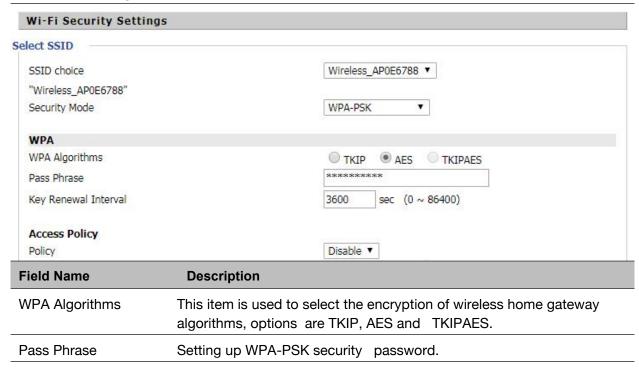
Table 32 WiFl Security Setting



Field Name	Description
Security Mode	This is used to select one of the 4 WEP keys, key settings on the clients
	should be the same with this when connecting.
WEP Keys	Set the WEP key. A-64 key need 10 Hex characters or 5 ASCII characters;
	choose A-128 key need 26 Hex characters or 13 ASCII characters.
WEP represents Wired Equivalent Privacy, which is a basic encryption method.	

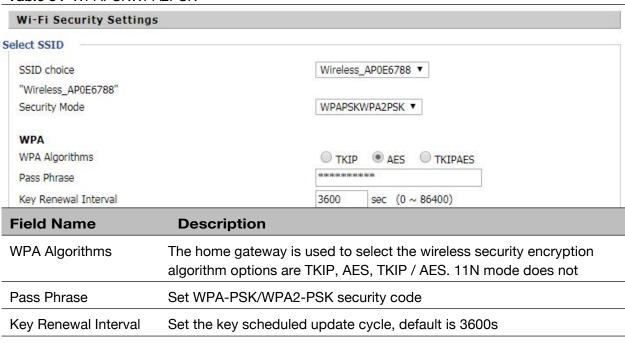
WPA-PSK, the router will use WPA way which is based on the shared key-based.

Table 33 WPA-PSK



### WPAPSKWPA2PSK manner is consistent with WPA2PSK settings:

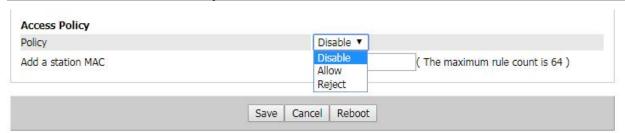
Table 34 WPAPSKWPA2PSK



WPA-PSK/WPA2-PSK WPA/WPA2 security type is actually a simplified version, which is based on the WPA shared key mode, higher security setting is also relatively simple, suitable for ordinary home users and small businesses.

### **Wireless Access Policy:**

Table 35 Wireless Access Policy



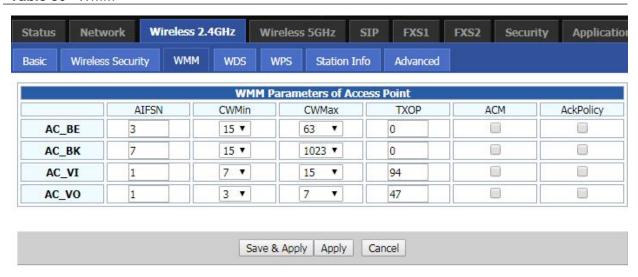
Field Name	Description
Access policy	Wireless access control is used to allow or prohibit the specified client to
	access to your wireless network based on the MAC address.
Policy	Disable: Prohibition: wireless access control policy. Allow: only allow the
	clients in the list to access.
	Rejected: block the clients in the list to access.
Add a station MAC	Enter the MAC address of the clients which you want to allow or prohibit

Example: Prohibit the device whose wireless network card MAC address is 00:1F: D0: 62:

BA:FF's to access the wireless network, and allow other computers to access the network.Implementation: As shown, the Policy is Reject, add 00:1F: D0: 62: BA: FF to the MAC, click Save and reboot the device settings to take effect.

## **WMM**

Table 36 WMM

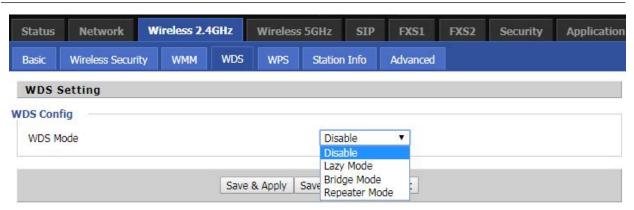


#### **Description**

WMM (Wi-Fi Multi-Media) is the QoS certificate of Wi-Fi Alliance (WFA). This provides you to configure the parameters of wireless multimedia; WMM allows wireless communication to define a priority according to the home gateway type. To make WMM effective, the wireless clients must also support WMM.

## **WDS**

Table 37 WDS



#### Description

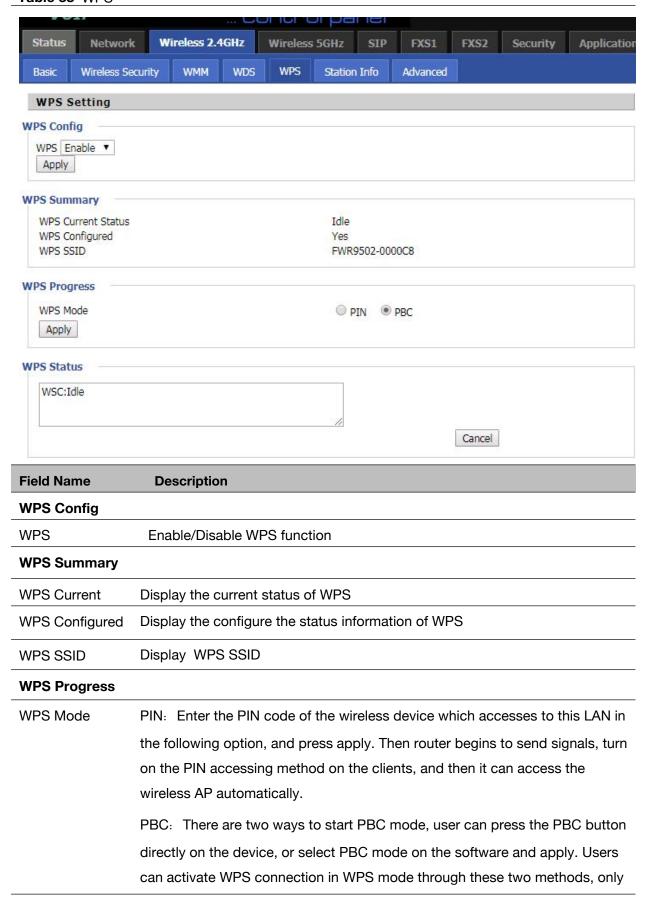
WDS stands for Wireless Distribution System, enabling WDS access points to be interconnected to expand a wireless network.

## **WPS**

WPS (Wi-Fi Protected Setup) provides easy procedure to make network connection between wireless station and wireless access point with the encryption of WPA and WPA2.

It is the simplest way to build connection between wireless network clients and wireless access point. Users do not need to select any encryption mode and type any long encryption passphrase to setup a wireless client every time. The only requirement is for the user to press the WPS button on the wireless client, and WPS will connect for client and router automatically.

Table 38 WPS



WPS Status WPS shows status in three ways:

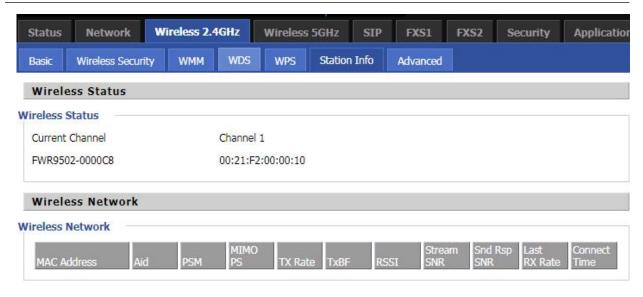
WSC: Idle

WSC: Start WSC process (begin to send messages)

WSC: Success; this means clients have accessed the AP successfully

## **Station Info**

#### Table 39 Station info

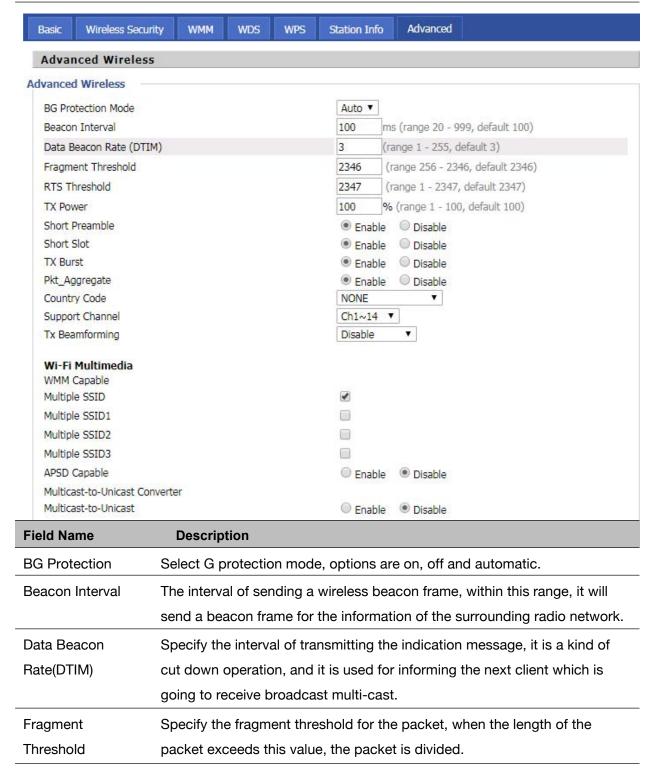


#### Description

This page displays information about the current registered clients' connections including operating MAC address and operating statistics.

## **Advanced**

#### Table 40 Advanced



RTS Threshold	Specify the packet RTS threshold, when the packet exceeds this value, the router will send RTS to the destination site consultation	
	router will seria has to the destination site consultation	
TX Power	Define the transmission power of the current AP, the greater it is, the	
	stronger the signal is	
Short Preamble	Choose enable or disable	
Short Slot	Enable/Disable short slot. By default it is enabled, it is helpful in improving	
	the transmission rate of wireless communication	
Tx Burst	One of the features of MAC layer, it is used to improve the fairness for	
	transmitting TCP	
Pkt_Aggregate	It is a mechanism that is used to enhance the LAN, in order to ensure that	
	the home gateway packets are sent to the destination correctly	
Support Channel	Choose appropriate channel	
Wi-Fi Multimedia (WMM)		
WMM Capable	Enable/Disable WMM.	
APSD Capable	Enable/Disable APSD. Once it is enabled, it may affect wireless	
	performance, but can play a role in energy-saving power	
WMM	Press WMM Configuration , the webpage will jump to the configuration	
Parameters	page of Wi-Fi multimedia	
Multicast-to-	Enable/Disable Multicast-to-Unicast. By default, it is Disabled	
Unicast Converter		

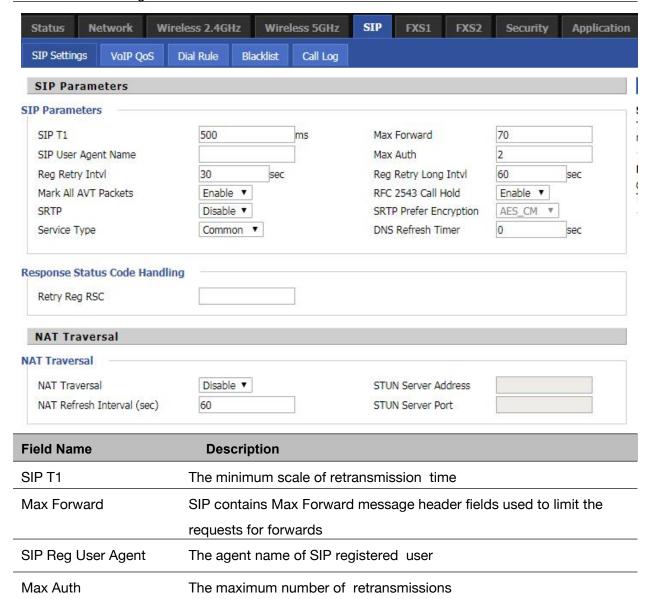
# Wireless 5G

Please refer to the wireless 2.4G.

## SIP

## **SIP Settings**

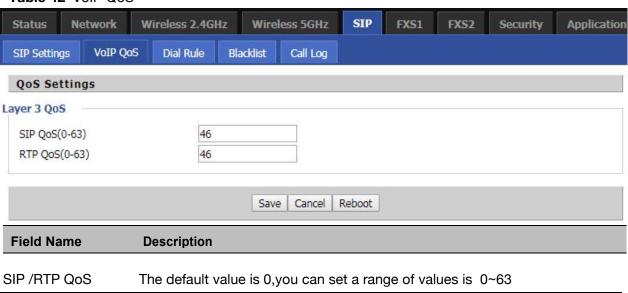
Table 41 SIP settings



Mark All AVT	Voice packet marking to enable this item will see the mark on the voice
Packets	message when the call environment changed (such as press a key during
RFC 2543 Call	Enable the Connection Information field displays the address is 0.0.0.0 in
Hold	the invite message of Hold. Disable the Connection Information field displays the device IP address in the invite message of Hold
SRTP	Whether to enable the call packet encryption function
SRTP Prefer	The preferred encryption type of calling packet (the Message body of
Encryption	INVITE Message)
Service Type	Choose the server type
NAT Traversal	Enable/Disable NAT Traversal
	FWR9502 supports STUN Traversal; if user wants to traverse
	NAT/Firewall, select the STUN
STUN Server Address	Add the correct STUN service provider IP address
NAT Refresh	Set NAT Refresh Interval, default is 60s
Interval	
STUN Server	Set STUN Server Port, default is 5060

## **VoIP QoS**

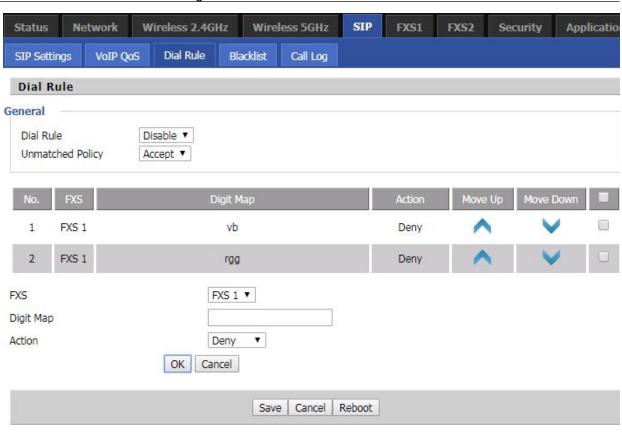
Table 42 VoIP QoS



## **Dial Plan**

## **Parameters and Settings**

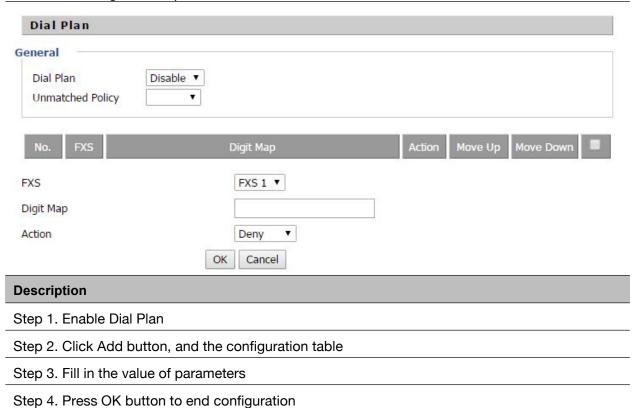
 Table 43 Parameters and settings



Field Name	Description
Dial Plan	Enable/Disable dial plan
Line	Set the line
Digit Map	Enter the sequence used to match input number
	The syntactic, please refer to the following Dial Plan Syntactic
Action	Choose the dial plan mode from Deny and Dial Out.
	Deny means router will reject the matched number, while Dial Out means
	router will dial out the matched number
Move Up	Move the dial plan up the list
Move Down	Move the dial plan down the list

## **Adding one Dial Plan**

## Table 44 Adding one dial plan



## **Dial Plan Syntactic**

Table 45 Dial Plan

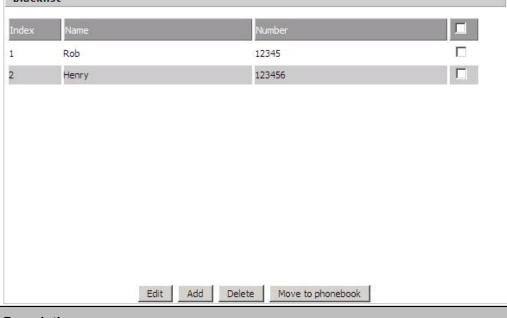
No.	String	Description
1	0123456789*#	Allowed characters
2	х	Lowercase letter "x" stands for one legal character
		To match one character form sequence. For example:
	[sequence]	[0-9]: match one digit form 0 to 9
3		[23-5*]: match one character from 2 or 3 or 4 or 5 or *
4		Match to x, xx, xxx, xxxx and so on.
	х.	For example:
		"01" can be match to "0","01","011""0111111" and so
5		Replace dialed with substituted.
	<dialed:substituted></dialed:substituted>	For example:
		<8:1650>123456: input is "85551212", output is "16505551212"
		Make outside dial tone after dialing "x", stop until dialing character "y"
		For example:
6	х,у	"9,1xxxxxxxxxx" :the device reports dial tone after inputting "9", stops tone until inputting "1"
		"9,8,010x": make outside dial tone after inputting "9", stop tone until inputting "0"
		Set the delayed time. For example:
7	Т	"<9:111>T2": The device will dial out the matched number "111" after 2 seconds.

## **Blacklist**

In this page, user can upload or download blacklist file, and can add or delete or edit blacklist one by one.

#### Table 46 Blacklist





# Description Click 选择文件 to select the blacklist file and upload CSV to upload it to device; Click download CSV

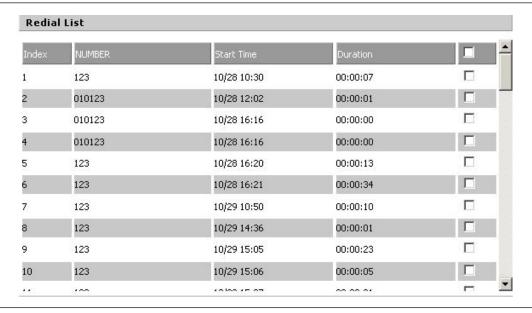
Select one contact and click edit to change the information, click delete to delete the contact, click Move to phonebook to move the contact to phonebook.

Click Add to add one blacklist, enter the name and phone number, click OK to confirm and click cancel to cancel.

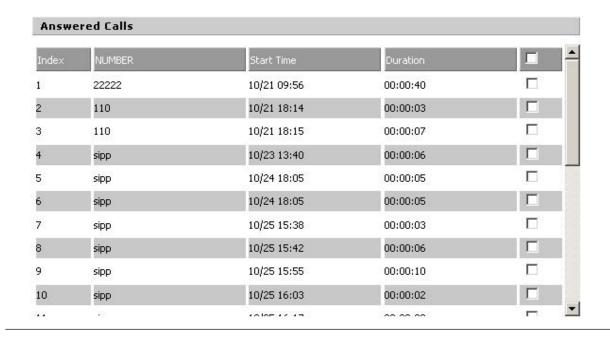
## **Call Log**

To view the call log information such as redial list , answered call and missed call

Table 47 Call log



Redial List



#### **Answered Calls**

Missed Calls				
Index	NUMBER	Start Time	Duration	
1	110	10/21 09:50	00:00:03	
2	555	10/22 12:04	00:00:03	

Missed Calls

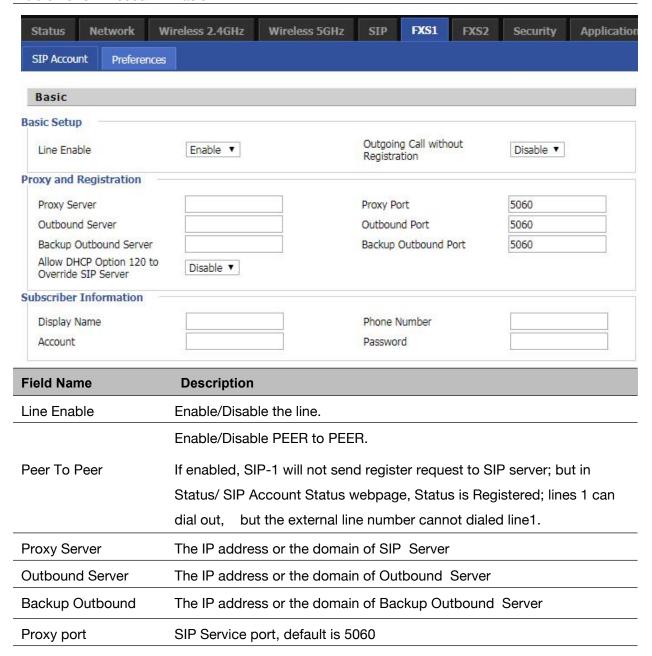
## FXS<sub>1</sub>

## **SIP Account**

#### **Basic**

Set the basic information provided by your VOIP Service Provider, such as Phone Number, Account, password, SIP Proxy and others.

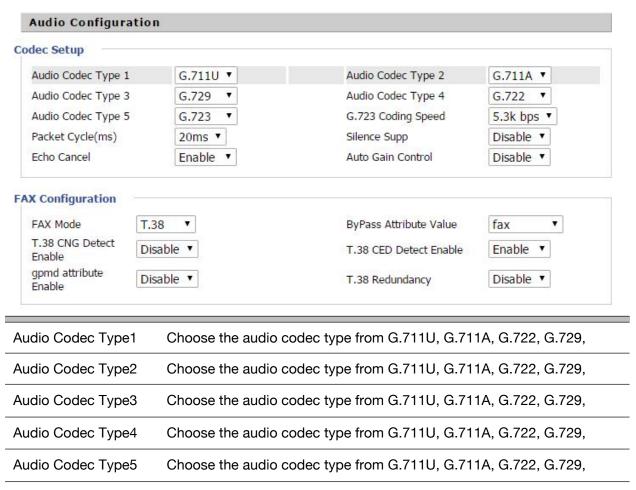
Table 48 SIP Account - Basic



Outbound Port	Outbound Proxy's Service port, default is 5060
Backup Outbound	Backup Outbound Proxy's Service port, default is 5060
Display Name	The number will be displayed on LCD
Phone Number	Enter telephone number provided by SIP Proxy
Account	Enter SIP account provided by SIP Proxy
Password	Enter SIP password provided by SIP Proxy

#### **Audio Configuration**

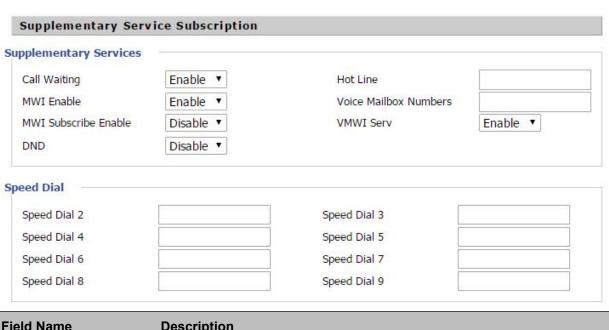
Table 49 Audio configuration



G.723 Coding Speed	Choose the speed of G.723 from 5.3kbps and 6.3kbps
Packet Cycle	The RTP packet cycle time, default is 20ms
Silence Supp	Enable/Disable silence support
Echo Cancel	Enable/Disable echo cancel. By default, it is enabled
Auto Gain Control	Enable/Disable auto gain
T.38 Enable	Enable/Disable T.38
T.38 Redundancy	Enable/Disable T.38 Redundancy
T.38 CNG Detect Enable	Enable/Disable T.38 CNG Detect
gpmd attribute Enable	Enable/Disable gpmd attribute.

## **Supplementary Service Subscription**

 Table 50
 Supplementary service

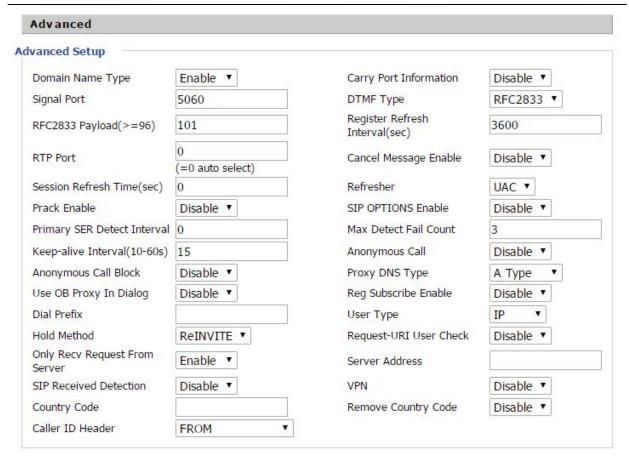


Field Name	Description
Call Waiting	Enable/Disable Call Waiting
Hot Line	Fill in the hotline number, Pickup handset or press hands-free or headset
	button, the device will dial out the hotline number automatically
MWI Enable	Enable/Disable MWI (message waiting indicate). If the user needs to user
	voice mail, please enable this feature
MWI Subscribe	Enable/Disable MWI Subscribe

Voice Mailbox	Fill in the voice mailbox phone number, Asterisk platform, for example, its	
Numbers	default voice mail is *97	
VMWI Serv	Enable/Disable VMWI service	
DND	Enable/Disable DND (do not disturb)	
	If enable, any phone call cannot arrive at the device; default is disable	
	Enter the speed dial phone numbers. Dial *74 to active speed dial function.	
	Enter the speed did phone numbers. But 14 to delive speed did function.	
Speed Dial	Then press the speed dial numbers, for example, press 2, phone dials	

#### Advanced

#### Table 51 Advanced



Field Name	Description
Domain Name Type	If or not use domain name in the SIP URI.
Carry Port Information	If or not carry port information in the SIP URI.
Signal Port	The local port of SIP protocol, default is 5060.
DTMF Type	Choose the DTMF type from Inbound, RFC2833 and SIP INFO.
RFC2833Payload(>=96)	User can use the default setting.
Register Refresh Interval	The interval between two normal Register messages. You can use the default setting.
RTP Port	Set the port to send RTP.  The device will select one idle port for RTP if you set "0"; otherwise use the
Cancel Message Enable	When you set enable, an unregistered message will be sent before registration, while you set disable, unregistered message will not be sent before registration. You should set the option for different Proxy.
Session Refresh	Time interval between two sessions, you can use the default settings.
Refresher	Choose refresher from UAC and UAS.
Prack Enable	Enable/Disable prack.
SIP OPTIONS Enable	When you set enable, the device will send SIP-OPTION to the server, instead of sending periodic Hello message. The sending interval is
Primary SER Detect Interval	Test interval of the primary server, the default value is 0, it represents disable.
Max Detect Fail Count	Interval of detection of the primary server fail; the default value is 3, it means that if detect 3 times fail; the device will no longer detect the primary server.
Keep-alive Interval(10-	The interval that the device will send an empty packet to proxy.
Anonymous Call	Enable/Disable anonymous call.
Anonymous Call Block	Enable/Disable anonymous call block.
Proxy DNS Type	Set the DNS server type, choose from A type and DNS SRV.
Use OB Proxy In Dialog	If or not use OB Proxy In Dialog.
Reg Subscribe Enable	If enable, subscribing will be sent after registration message, if not
	enable, do not send subscription.

Dial Prefix	The number will be added before your telephone number when making	
User Type	Choose the User Type from IP and Phone.	
Hold Method	Choose the Hold Method from ReINVITE and INFO.	
Request-URI User	Enable/Disable the user request URI check.	
Only Recv request from	Enable/Disable the only receive request from server.	
server		
Server Address	The IP address of SIP server.	
SIP Received Detection	Enable/Disable SIP Received Detection, if enable, use it to confirm the	
	public network address of the device.	

## **Preferences**

## **Volume Settings**

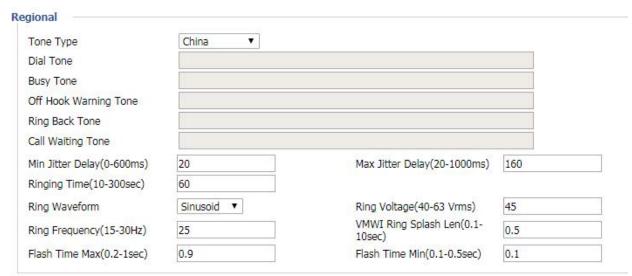
 Table 52
 Volume settings



Field Name	Description
Handset Input	Adjust the handset input gain from 0 to 7
Handset Volume	Adjust the output gain from 0 to 7

## Regional

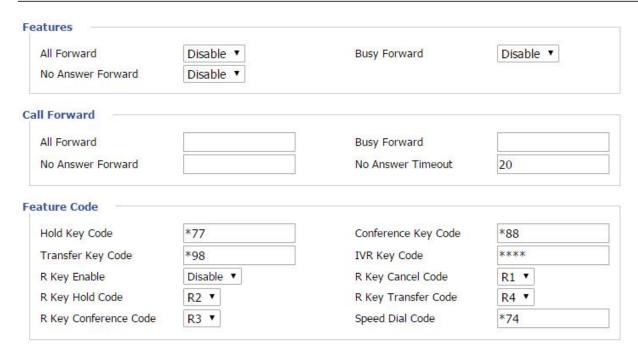
#### Table 53 Regional



Field Name	Description
Tone Type	Choose tone type form China, US, Hong Kong and so on
Dial Tone	Dial Tone
Busy Tone	Busy Tone
Off Hook Warning	Off Hook warning tone
Ring Back Tone	Ring back tone
Call Waiting Tone	Call waiting tone
Min Jitter Delay	The Min value of home gateway's jitter delay, home gateway is an
	adaptive jitter mechanism.
Max Jitter Delay	The Max value of home gateway's jitter delay, home gateway is an
	adaptive jitter mechanism.
Ringing Time	How long the device will ring when there is an incoming call.
Ring Waveform	Select regional ring waveform, options are Sinusoid and Trapezoid, the
	default Sinusoid.
Ring Voltage	Set ringing voltage, the default value is 70.
Ring Frequency	Set ring frequency, the default value is 25.
VMWI Ring Splash	Set the VMWI ring splash length, default is 0.5s.
Len(sec)	
Flash Time Max(sec)	Set the Max value of the device's flash time, the default value is 0.9
Flash Time Min(sec)	Set the Min value of the device's flash time, the default value is 0.1

#### **Features and Call Forward**

Table 54 Features and call forward



Field		
Name		Description
	All Forward	Enable/Disable forward all calls
Features	Busy Forward	Enable/Disable busy forward.
	No Answer Forward	Enable/Disable no answer forward.
	All Forward	Set the target phone number for all forward.
		The device will forward all calls to the phone number
		immediately when there is an incoming call.
0 "	Busy Forward	The phone number which the calls will be forwarded to when
Call		line is busy.
Forward	No Answer Forward	The phone number which the call will be forwarded to when
		there's no answer.
	No Answer Timeout	The seconds to delay forwarding calls, if there is no answer at
		your phone.
Feature	Hold key code	Call hold signatures, default is *77.
Code	Conference key	Signature of the tripartite session, default is *88.

Transfer key code	Call forwarding signatures, default is *98.
IVR key code	Signatures of the voice menu, default is ****.
R key enable	Enable/Disable R key way call features.
R key cancel code	Set the R key cancel code, option are ranged from R1 to R9,
	default value is R1.
R key hold code	Set the R key hold code, options are ranged from R1 to R9,
	default value is R2.
R key transfer code	Set the R key transfer code, options are ranged from R1 to R9,
	default value is R4.
R key conference	Set the R key conference code, options are ranged from R1 to
code	R9, default value is R3.
Speed Dial Code	Speed dial code, default is *74.

#### **Miscellaneous**

#### Table 55 Miscellaneous



Field Name	Description
Codec Loop	Set off-hook loop current, default is 26.
Impedance	Set impedance matching, default is US PBX,Korea,Taiwan(600).
CID service	Enable/Disable displaying caller ID; If enable, caller ID is displayed when
	there is an incoming call or it won't be displayed. Default is enable.
CWCID Service	Enable/Disable CWCID. If enable, the device will display the waiting call's
	caller ID, or it won't display. Default is disable.
Dial Time Out	How long device will sound dial out tone when device dials a number.
Call Immediately	Choose call immediately key form * or #.
ICMP Ping	Enable/Disable ICMP Ping.
	If enable this option, home gateway will ping the SIP Server every interval
	time, otherwise, It will send "hello" empty packet to the SIP Server.
Escaped char	Open special character translation function; if enable, when you press the #
enable	key, it will be translated to 23%, when disable, it is just #.

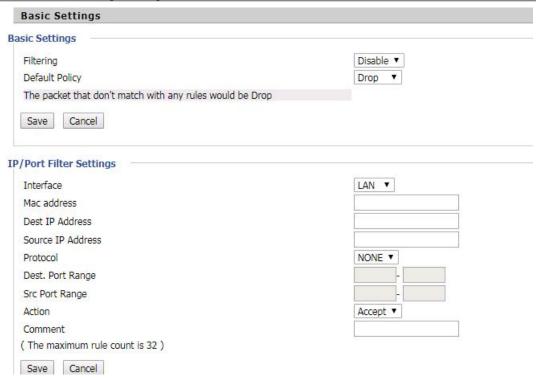
# FXS2

The settings of FXS2 are the same as FXS1. See FXS1 on page 74.

# **Security**

## **Filtering Setting**

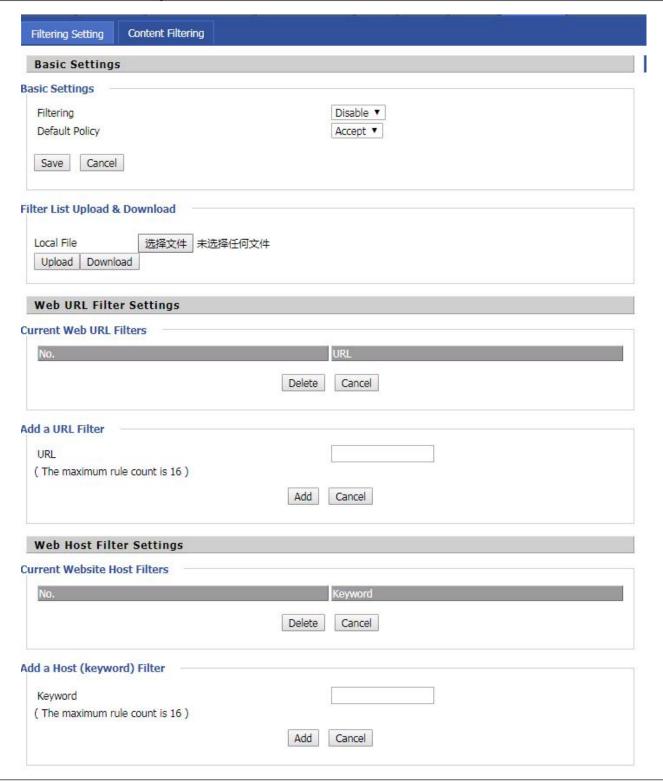
 Table 56
 Filtering setting



Field Name	Description
Filtering	Enable/Disable filter function
Default Policy	Choose to drop or accept filtered MAC addresses
Mac address	Add the Mac address filtering
Dest IP address	Destination IP address
Source IP address	Source IP address
Protocol	Select a protocol name, support for TCP, UDP and TCP/UDP
Dest. Port Range	Destination port ranges
Src Port Range	Source port range
Action	You can choose to receive or give up; this should be consistent with the
	default policy
Comment	Add callout
Delete	Delete selected item

## **Content Filtering**

Table 57 Content filtering

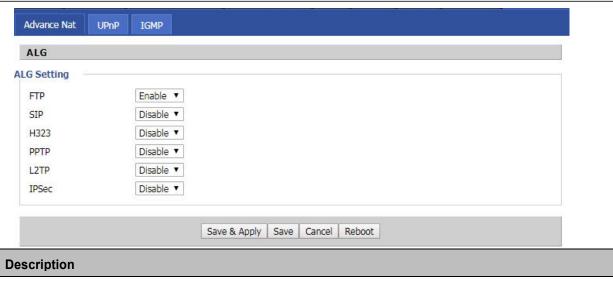


Field Name	Description
Filtering	Enable/Disable content Filtering
Default Policy	The default policy is to accept or to prohibit filtering rules
Current Webs URL	List the URL filtering rules that already existed (blacklist)
Delete/Cancel	You can choose to delete or cancel the existing filter rules
Add a URL Filter	Add URL filtering rules
Add/Cancel	Click adds to add one rule or click cancel
Current Website Host	List the keywords that already exist (blacklist)
_Filters	
Delete/Cancel	You can choose to delete or cancel the existing filter rules the existing
Add a Host Filter	Add keywords
Add/Cancel	Click the Add or cancel

# **Application**

#### Advance NAT

Table58 advance NAT



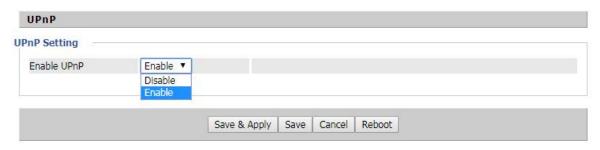
Enable/Disable these function(FTP/SIP/H323/PPTP/L2TP/IPSec).

## **UPnP**

UPnP (Universal Plug and Play) supports zero-configuration networking, and can automatically discover a variety of networked devices. When UPnP is enabled, the connected device is allowed to access the network, obtain an IP address, and convey performance information. If the network has a DHCP and DNS server, the connected device can automatically obtain DHCP and DNS services.

UPnP devices can be automatically added to the network without affecting previously-connected devices.

Table 59 UPnP



Field Name	Description
UPnP enable	Enable/Disable UPnP function.

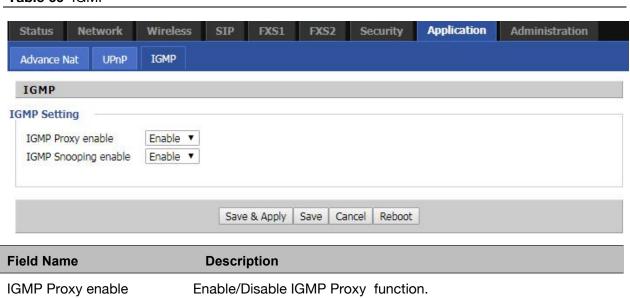
## **IGMP**

Multicast has the ability to send the same data to multiple devices.

IP hosts use IGMP (Internet Group Management Protocol) report multicast group memberships to the neighboring routers to transmit data, at the same time, the multicast router use IGMP to discover which hosts belong to the same multicast group.

Table 60 IGMP

IGMP Snooping enable



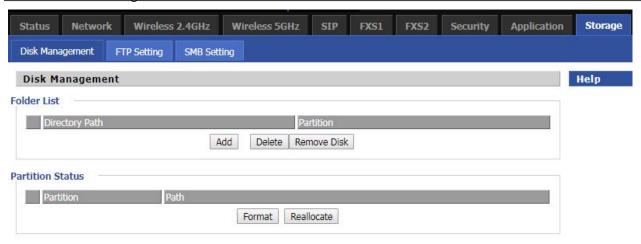
Enable/Disable IGMP Snooping function.

# **Storage**

## **Disk Management**

This page is used to manage the USB storage device.

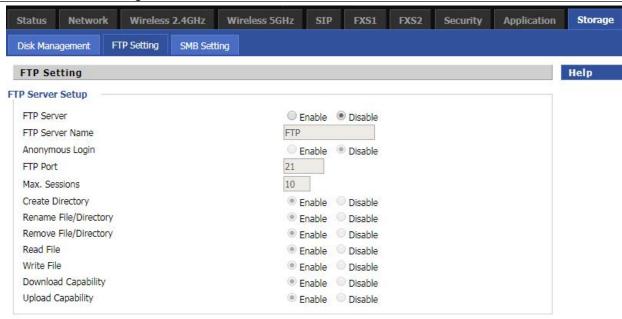
#### Table 61 Disk Management



Field Name	Description
Add	Adding files to the USB storage device
Delete	Remove the USB storage device file
Remove Disk	Transfer files within a USB storage device
Format	Format the USB storage device
Re-allocate	Reset the USB storage device

## **FTP Setting**

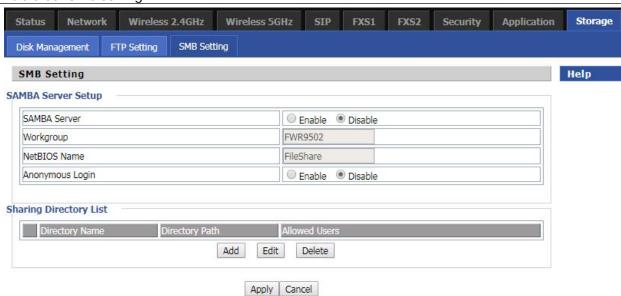
#### Table 62 FTP Setting



Field Name	Description
FTP Server	Enable/Disable FTP server
FTP Server Name	Set the FTP server name
Anonymous Login	If or not support anonymous login
FTP Port	Set FTP server port number
Max. Sessions	Maximum number of connections
Create Directory	Enable/Disable create directory
Rename File/Directory	Enable/Disable rename file/directory
Remove File/Directory	Enable/Disable transfer of files/directories
Read File	Enable/Disable read files
Write File	Enable/Disable write files
Download Capability	Enable/Disable download capability function.
Upload Capability	Enable/Disable upload capability function

## **Smb Setting**

## Table 63 Smb setting



Field Name	Description
SAMBA Server	Enable/Disable SAMBA server
Workgroup	Enter the working group
NetBIOS Name	Network basic input/output system name
Add	Add a shared file
Edit	Edit a shared file
Del	Delete a shared file
Add	Add a shared file
Edit	Edit a shared file
Del	Delete a shared file

# **Administration**

The user can manage the device in these webpages; you can configure the Time/Date, password, web access, system log and associated configuration TR069.

## **Management**

## Save config file

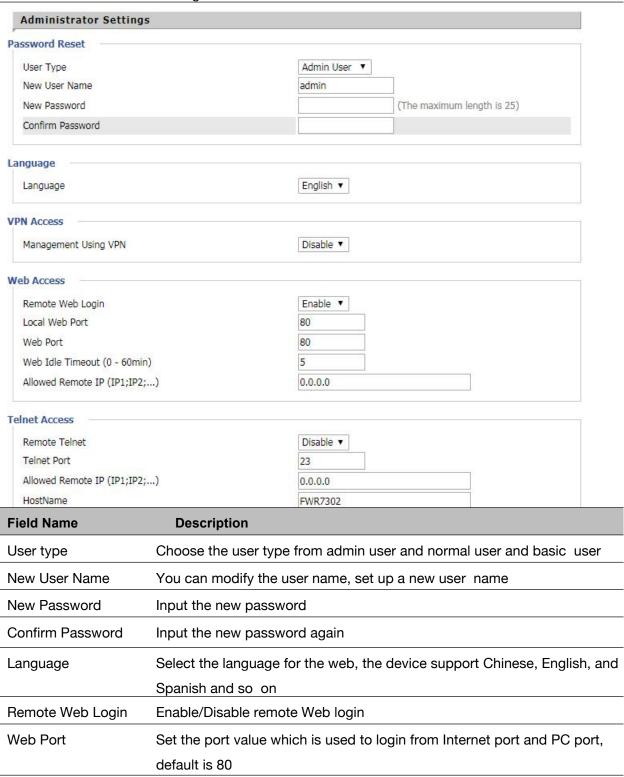
Table 64 Save Config File



Field Name	Description
Config file upload and	Upload: click on browse, select file in the local, press the upload button
download	to begin uploading files
	Download: click to download, and then select contains the path to
	download the configuration file

## **Administrator settings**

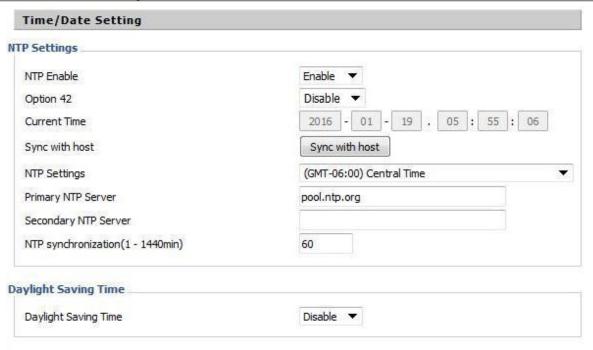
Table 65 Administrator settings



Web Idle timeout	Set the Web Idle timeout time. The webpage can be logged out
	after Web Idle Timeout without any operation.
Allowed Remote	Set the IP from which a user can login the device remotely.
Telnet Port	Set the port value which is used to telnet to the device.

# **NTP** settings

#### Table 66 NTP settings

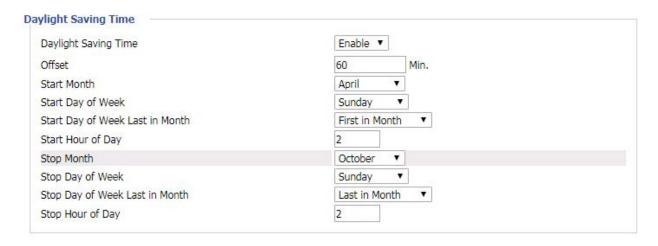


Field Name	Description
NTP Enable	Enable/Disable NTP
Option 42	Enable/Disable DHCP option 42. This option specifies a list of the NTP
	servers available to the client by IP address
Current Time	Display current time
NTP Settings	Setting the Time Zone
Primary NTP Server	Primary NTP server's IP address or domain name

Secondary NTP Server	Options for NTP server's IP address or domain name
NTP synchronization	NTP synchronization cycle, cycle time can be 1 to 1440 minutes in any
	one, the default setting is 60 minutes

### **Daylight Saving Time**

Table 67 Daylight Saving Time

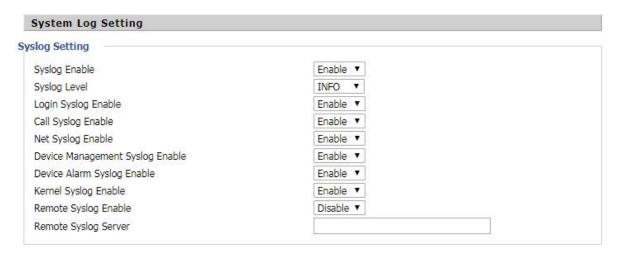


#### **Procedure**

- Step 1. Enable Daylight Savings Time.
- Step 2. Set value of offset for Daylight Savings Time
- Step 3: Set starting Month/Week/Day/Hour in Start Month/Start Day of Week Last in Month/Start Day of Week/Start Hour of Day, analogously set stopping Month/Week/Day/Hour in Stop Month/Stop Day of Week Last in Month/Stop Day of Week/Stop Hour of Day.
- Step 4. Press Saving button to save and press Reboot button to active changes.

### **System Log Setting**

Table 68 System log Setting



Field Name	Description
Syslog Enable	Enable/Disable syslog function
Syslog Level	Select the system log, there is INFO and Debug two grades, the Debug
	INFO can provide more information
Remote Syslog	Enable/Disable remote syslog function
Remote Syslog	Add a remote server IP address.
Syslog Enable	Enable/Disable syslog function

### **Factory Defaults Setting**

Table 69 Factory Defaults Setting

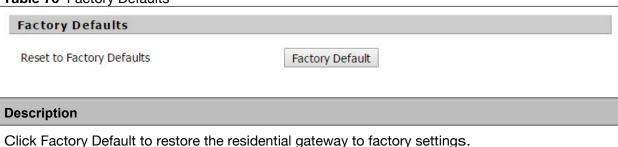


#### **Description**

When enabled, the device may not be reset to factory defaults until this parameter is reset to

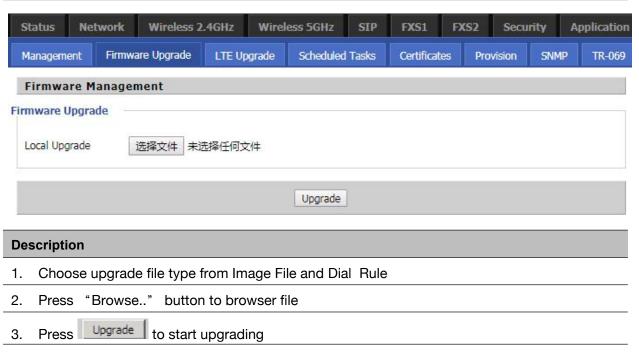
### **Factory Defaults**

#### Table 70 Factory Defaults



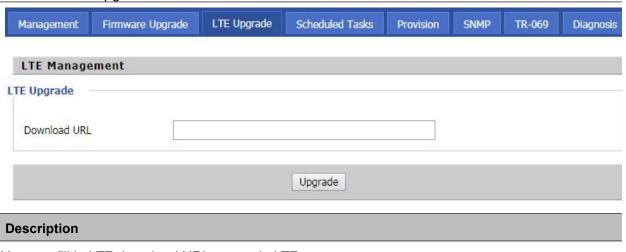
# Firmware Upgrade

Table 71 Firmware upgrade



## LTE Upgrade

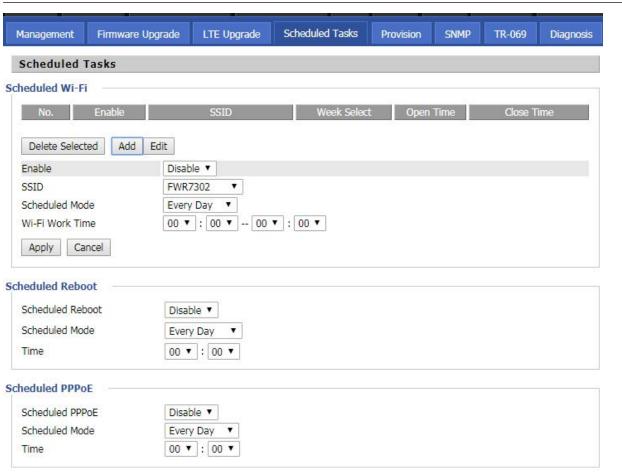
Table 72 LTE upgrade



You can fill in LTE download URL, upgrade LTE

### **Scheduled Tasks**

Table 73 Scheduled Tasks



Field Name	Description
Scheduled Wi-Fi	
Enable	Enable / Disable Timed WIFI
SSID	This is not optional
Scheduled Mode	Choose work mode, weekly / days
Wi-Fi work time	Set the WIFI duty cycle
Apply and Cancel	After modifying the parameters, select Apply, or Cancel
Scheduled Reboot	
Scheduled Reboot	Enable / disable scheduled reboot
Scheduled Mode	Choose work mode every day / week
Time	Set the time for scheduled reboot
Scheduled PPPoE	
Scheduled PPPoE	Enable / disable restart PPPoE
Scheduled Mode	Choose work mode every day / week
Time	Set the time for scheduled PPPoE

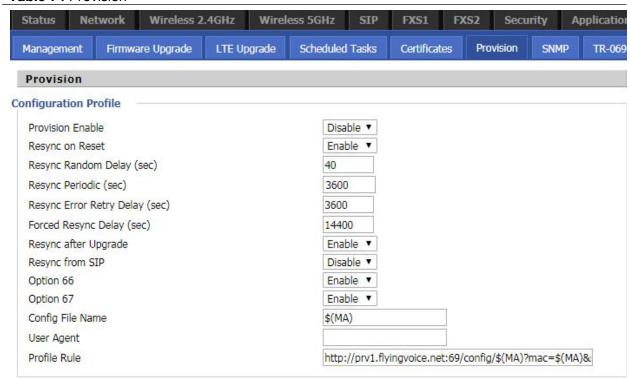
### **Provision**

Provisioning allows the router to auto-upgrade and auto-configure devices which support TFTP, HTTP and HTTPs .

- Before testing or using TFTP, user should have tftp server and upgrading file and configuring file.
- Before testing or using HTTP, user should have http server and upgrading file and configuring file.
- Before testing or using HTTPS, user should have https server and upgrading file and configuring file and CA Certificate file (should same as https server's) and Client Certificate file and Private key file

User can upload a CA Certificate file and Client Certificate file and Private Key file in the Security page.

**Table 74** Provision



Field Name	Description
Provision Enable	Enable provision or not.
Resync on Reset	Enable resync after restart or not
Resync Random	Set the maximum delay for the request of synchronization file. The
Delay(sec)	default is 40.
Resync Periodic(sec)	If the last resync was failure, The router will retry resync after the
	"Resync Error Retry Delay" time, default is 3600s.
Resync Error Retry	Set the periodic time for resync, default is 3600s.
Forced Resync	If it's time to resync, but the device is busy now, in this case, the
Delay(sec)	router will wait for a period time, the longest is "Forced Resync
	Delay", default is 14400s, when the time over, the router will
Resync After Upgrade	Enable firmware upgrade after resync or not. The default is Enabled.
Resync From SIP	Enable/Disable resync from SIP.
Option 66	It is used for In-house provision mode only. When use TFTP with
	option 66 to realize provisioning, user must input right configuration
	file name in the webpage. When disable Option 66, this parameter has

Config File Name	It is used for In-house provision mode only. When use TFTP with
	option 66 to realize provisioning, user must input right
	configuration file name in the webpage. When disable Option 66,
Profile Rule	URL of profile provision file
	Note that the specified file path is relative to the TFTP server's virtual

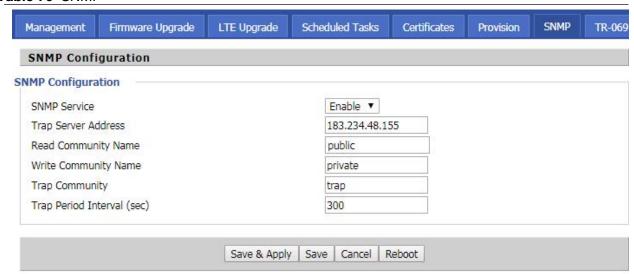
#### Table 75 Firmware Upgrade



Field Name	Description
Upgrade Enable	Enable firmware upgrade via provision or not
Upgrade Error Retry	If the last upgrade fails, the router will try upgrading
Delay(sec)	again after "Upgrade Error Retry Delay" period, default is 3600s
Upgrade Rule	URL of upgrade file

### **SNMP**

#### Table 76 SNMP



Field Name	Description
SNMP Service	Enable or Disable the SNMP service
Trap Server Address	Enter the trap server address for sending SNMP traps
Read Community	String value that is used as a password to request information via
Name	SNMP from the device
Write Community	String value that is used as a password to write configuration values
Name	to the device via SNMP
Trap Community	String value used as a password for retrieving traps from the device
Trap period	The interval for which traps are sent from the device

#### **TR-069**

TR-069 provides the possibility of auto configuration of internet access devices and reduces the cost of management. TR-069 (short for Technical Report 069) is a DSL Forum technical specification entitled CPE WAN Management Protocol (CWMP). It defines an application layer protocol for remote management of end-user devices. Using TR-069, the terminals establish connection with the Auto Configuration Servers (ACS) and get configured automatically.

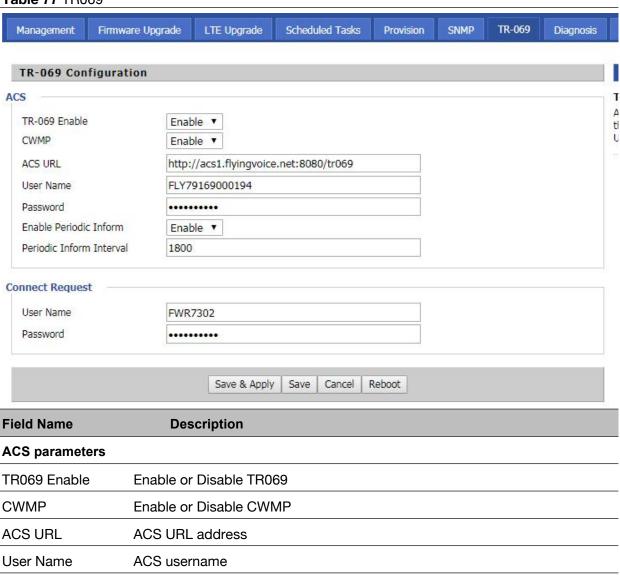
#### **Device Configuration using TR-069**

ACS password

The TR-069 configuration page is available under Administration menu.

**Table 77** TR069

Password

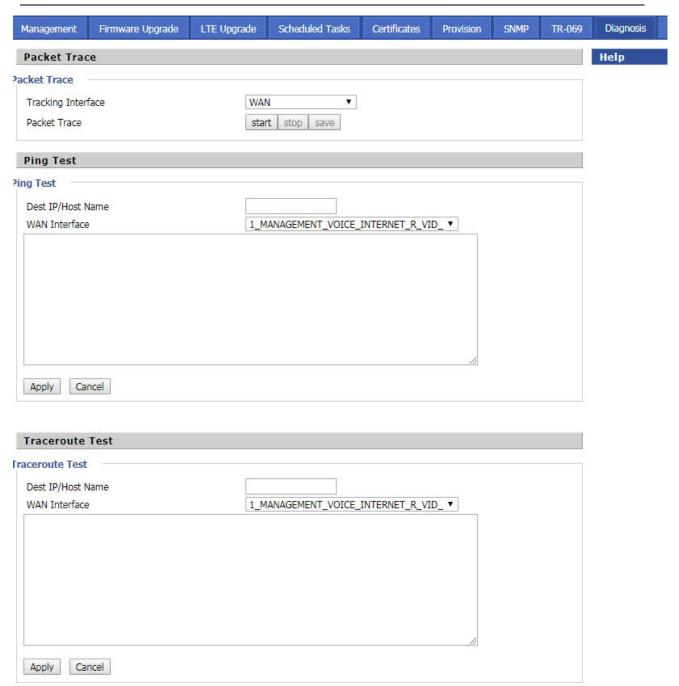


Periodic Inform	Enable the function of periodic inform or not. By default it is Enabled	
Periodic Inform	Periodic notification interval with the unit in seconds. The default value	
Interval	is 3600s	
Connect Request parameters		
User Name	The username used to connect the TR069 server to the DUT	
Password	The password used to connect the TR069 server to the DUT	

# **Diagnosis**

In this page, user can do packet trace, ping test and traceroute test to diagnose the device's connection status.

Table 78 Diagnosis



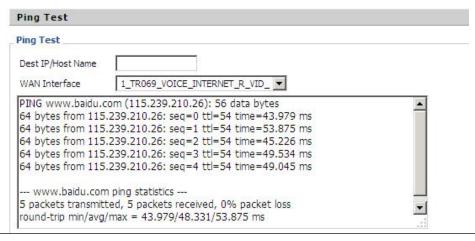
#### **Description**

#### 1. Packet Trace

Users can use the packet trace feature to intercept packets which traverse the device. Click the Start button to start home gateway tracking and keep refreshing the page until the message trace shows to stop, click the Save button to save captured packets.

#### Ping Test

Enter the destination IP or host name, and then click Apply, device will perform ping test.



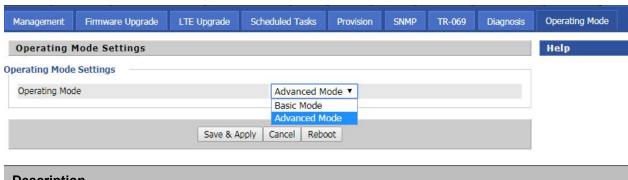
#### 3. Traceroute Test

Enter the destination IP or host name, and then click Apply, device will perform traceroute test.



# **Operating Mode**

#### Table 79 Operating mode



**Description** 

Choose the Operation Mode as Basic Mode or Advanced Mode.

### **System Log**

#### Table 80 System log



If you enable the system log in Status/syslog webpage, you can view the system log in this

### Logout

#### Table 81 Logout



Press the logout button to logout, and then the login window will appear.

### Reboot

Press the Reboot button to reboot the device.

# Chapter 4 IPv6 address configuration

The router devices support IPv6 addressing. This chapter covers:

- Introduction
- IPv6 Advance
- Configuring IPv6
- Viewing WAN port status
- IPv6 DHCP configuration for LAN/WLAN clients
- LAN DHCPv6

### Introduction

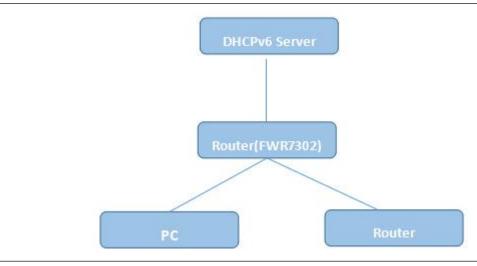
DHCPv6 protocol is used to automatically provision/configure IPv6 capable end points in a local network. In addition to acquiring an IPv6 IP address for the WAN interface and its associated LAN/WLAN clients, the devices are also capable of prefix delegation.

The Routers devices support the following types of modes of IPv6 addresses:

- Stateless DHCPv6
- Statefull DHCPv6

Table 82 IPv6 Modes

Mode	Description
Stateless	In Stateless DHCPv6 mode, the Routers devices listen for ICMPv6 Router
	Advertisements messages which are periodically sent out by the routers
	on the local link or requested by the node using a Router Advertisements
	solicitation message. The device derives a unique IPv6 address using
	prefix receives from the router and its own MAC address.



Statefull

In Statefull DHCPv6 mode, the client works exactly as IPv4 DHCP, in which hosts receive both their IPv6 addresses and additional parameters from the

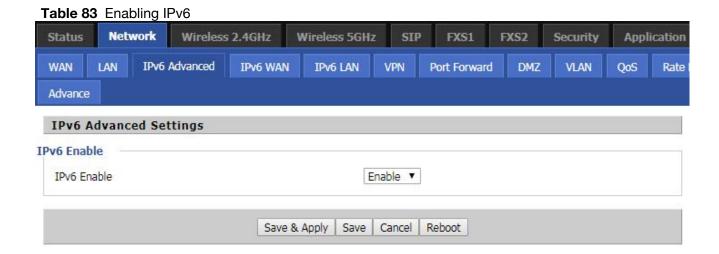
#### **IPv6 Advance**

To enable IPv6 functionality:

Navigate to Network > IPv6 Advanced page.

Select Enable from the IPv6 Enable drop-down list.

Click Save.

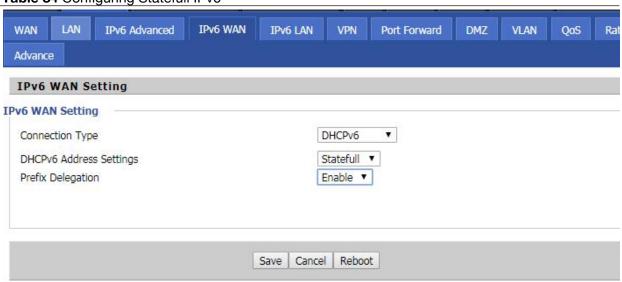


# **Configuring IPv6**

### **Configuring Statefull IPv6**

1. Navigate to Network > IPv6WAN page. The following window is displayed:

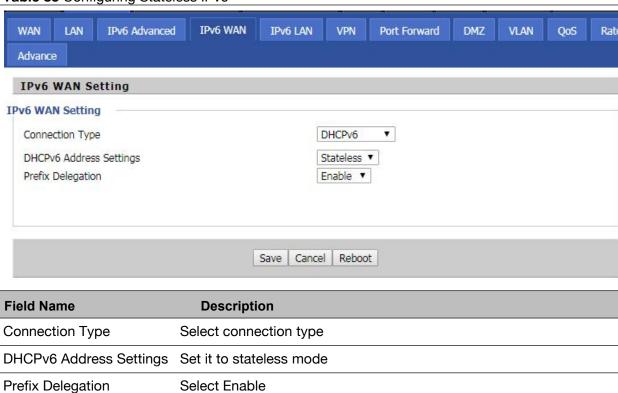
**Table 84** Configuring Statefull IPv6



Field Name	Description
Connection Type	Select connection type
DHCPv6 Address Settings	Set it to statefull mode.
Prefix Delegation	Select Enable.

## **Configuring Stateless IPv6**

Table 85 Configuring Stateless IPv6



# **Viewing WAN port status**

To view the status of WAN port: Navigate to Status page.

Network Status	
tive WAN Interface	
Connection Type	DHCP
IP Address	192.168.10.174 Renew
Link-Local IPv6 Address	
Subnet Mask	255.255.255.0
Default Gateway	192.168.10.1
Primary DNS	192.168.10.1
Secondary DNS	192.168.18.1
pv6 PD Prefix	
pv6 Domain Name	
pv6 Primary DNS	
pv6 Secondary DNS	
NAN Port Status	100Mbps Full

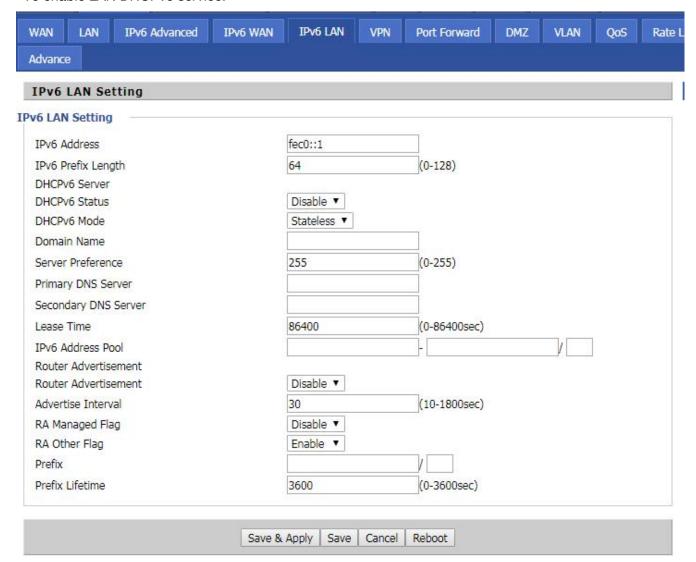
# IPv6 DHCP configuration for LAN/WLAN clients

Wired and wireless clients connected to the Routers can obtain their IPv6 addresses based on how the LAN s ide DHCPv6 parameters are configured. The Routers can be either configured as a DHCPv6 server in which the LAN/WLAN clients get IPv6 addresses from the configured pool. If DHCP server is disabled on the Routers, the clients will get IPv6 addresses from the external DHCPv6 server configured in the network.

### **LAN DHCPv6**

When IPv6 is enabled, the LAN/WLAN clients of Routers can be configured to receive IPv6 addresses from locally configured IPv6 pool or from an external DHCPv6 server.

To enable LAN DHCPv6 service:



# **Chapter 5 Troubleshooting Guide**

#### This chapter covers:

- Configuring PC to get IP Address automatically
- Cannot connect to the Web GUI
- Forgotten Password

# **Configuring PC to get IP Address**

# automatically

Follow the below process to set your PC to get an IP address automatically:

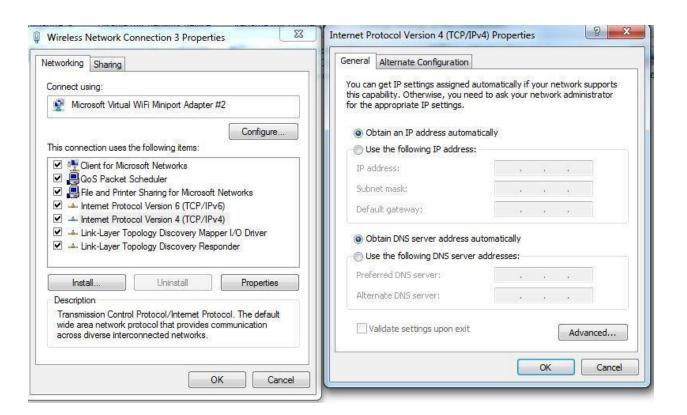
Step 1 : Click the "Start" button

Step 2 : Select "control panel", then double click "network connections" in the "control panel"

Step 3 : Right click the "network connection" that your PC uses, select "attribute" and you can see

the interface as shown in Figure 3.

Step 4.: Select "Internet Protocol (TCP/IP)", click "attribute" button, then click the "Get IP address automatically".



### Cannot connect to the Web

#### Solution:

- Check if the Ethernet cable is properly connected
- Check if the URL is correct. The format of URL is: http:// the IP address
- Check on any other browser apart from Internet explorer such Google
- Contact your administrator, supplier or ITSP for more information or assistance.

# **Forgotten Password**

If you have forgotten the management password, you cannot access the configuration web GUI. Solution:

To factory default: press and hold reset button for 10 seconds.